

Navigating the GetShopz Web Interface

Section 1

Shopz

Placing Your Order

1. Log on to Shopz and place an order for z/VM service (PTFs, APARs, RSUs). Follow the on-screen instructions.
2. After the order has been submitted, wait to receive an email saying it is available for download.
3. Select the order you want to download from “My Orders”.
4. On the Download page, select the option to download using HTTPS.

The screenshot shows the 'My orders' page in the Shopz portal. The header includes the title 'My orders' and the tagline 'Shopz makes ordering and managing your z Systems software easy.' Below the header is a navigation bar with tabs: 'Shopz', 'My orders' (selected), 'My preferences', 'My hardware systems', 'My licensed/installed software', and 'My downloads'. Under the 'My orders' tab, there is a sub-navigation bar with links: 'Overview', 'Create new order', 'Draft orders', 'Processing', 'Awaiting approval', 'Completed', and 'Download' (selected). The main content area displays the title 'Download U02292183-Service - 2021-07-26 test docs' and a note 'Download expires on 9 Aug 2021'. Below this, it shows 'Packing list for Order# B7036245' with a 'View Now (0.018 MB)' link. Further down, it lists 'Installation instructions' with a 'View now' link. At the bottom, under 'RSU Materials for Service Order# B7036245', there are two download options: 'Download to your workstation using IBM Download Director' and 'Download to your workstation using HTTPS'. The 'Download to your workstation using HTTPS' option is circled in black.

My orders
Shopz makes ordering and managing your z Systems software easy.

Shopz **My orders** My preferences My hardware systems My licensed/installed software My downloads

Overview Create new order Draft orders Processing Awaiting approval Completed **Download**

Download U02292183-Service - 2021-07-26 test docs

Download expires on 9 Aug 2021

Packing list for Order# B7036245

[View Now \(0.018 MB\)](#)

Installation instructions

[View now](#)

RSU Materials for Service Order# B7036245

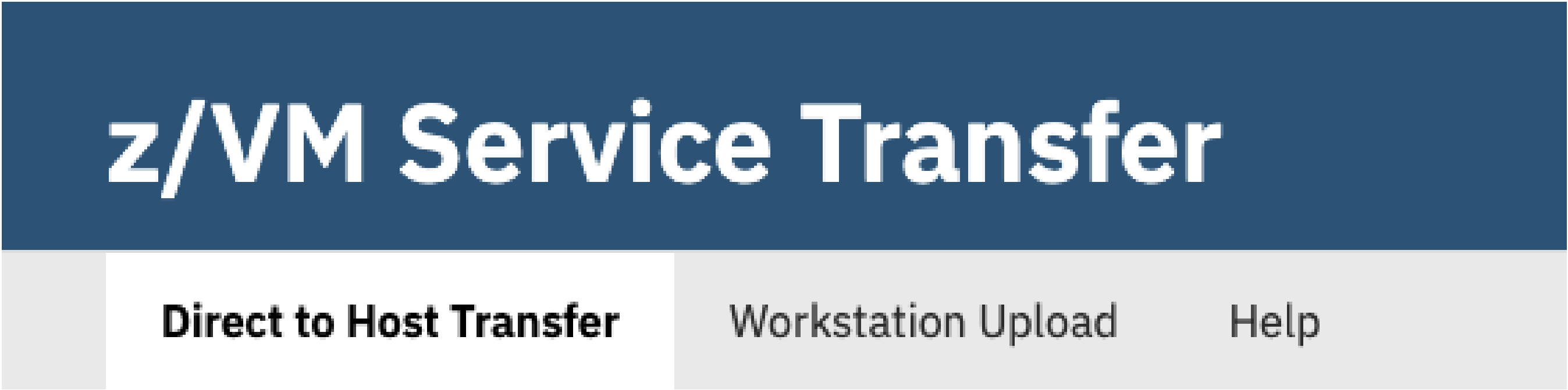
[→ Download to your workstation using IBM Download Director](#)

[→ Download to your workstation using HTTPS](#)

Starting on z/VM

- 1. On your 3270 session with z/VM, start the GETSHOPZ program.
- 2. Open in a browser the URL shown in the welcome message when the GETSHOPZ program is started.
- 3. The web page uses tab-based navigation; the first tab is for “Direct to Host Transfer” and the second tab is to upload service files from your workstation.
- 4. Select the appropriate tab.

```
File      Options
getshopz
GETSHOPZ 2.2 - 2025-03
Web Interface:
http://10.10.10.10:8080/GETSHOPZ/
Use PF3 to stop the web interface
```



Direct-to-Host Transfer

1. Repeat steps 2 to 4 for each of the links on the Shopz download page.
2. Right-click the link to copy the URL.
 1. A browser extension may be used to copy multiple links at once.
3. Switch to your GetShopz application and paste into the input area in the center of the page.
4. Make sure to start each URL on a new line.
5. Alternatively: copy the URLs to separate lines in a text file, save the file, and use the “Browse” button to locate it.
6. After all links are pasted, click Submit to initiate the transfer.

Shopz

My orders

My preferences

My hardware systems

Overview

Create new order

Draft orders


Processing

Awa


Download U02292183-Service - 2021-07-26

Download expires on9 Aug 2021


RSU Materials for Service Order# B7036245 (1 of 4)

 [Download to your workstation \(0.031 MB\)](#)


RSU Materials for Service Order# B7036245 (2 of 4)


 [Download to your workstation \(44.3 MB\)](#)

RSU Materials for Service Order# B7036245 (3 of 4)

 [Download to your workstation \(0.005 MB\)](#)

RSU Materials for Service Order# B7036245 (4 of 4)

 [Download to your workstation \(0.003 MB\)](#)

 [Return to main download page.](#)

z/VM Service Transfer

Direct to Host Transfer

Workstation Upload

Help

Transfer files by URL

This option facilitates the transfer of z/VM service files directly from IBM ShopZ or ServiceLink to your z/VM System.

Paste the Shopz URLs or ServiceLink credentials below, or select file with URLs to transfer:

Browse

Or paste the URLs below:

```
https://deliverycb-bld.dhe.ibm.com/sfdl/v2/edeliver/S015186371/S547o711/2025031273132/PROD/Xa.2/Xb.2M6bqbhMRw4PQHsAMF2fvI/Xc.S015186371/
S547o711/2025031273132/PROD/S0001.SHOPZ.S0873132.SHIPDOC.pax.Z/Xd./Xf.LpR.F1AZ/Xg.13252871/Xi./XY.shopz/
XZ.dNC3rpL3hENQzM7QIabbP7pSX_BOF3vs/S0001.SHOPZ.S0873132.SHIPDOC.pax.Z
https://deliverycb-bld.dhe.ibm.com/sfdl/v2/edeliver/S015186371/S547o711/2025031273132/PROD/Xa.2/Xb.2M6bqbhMRw4PQHsAJuZssw/
Xc.S015186371/S547o711/2025031273132/PROD/S0002.SHOPZ.S0873132.SHIPRSU1.pax.Z/Xd./Xf.LpR.F1AZ/Xg.13252871/Xi./XY.shopz/XZ.FH168vM-
J2AZUIzWNEpXeWaarSqIhtD/S0002.SHOPZ.S0873132.SHIPRSU1.pax.Z
https://deliverycb-bld.dhe.ibm.com/sfdl/v2/edeliver/S015186371/S547o711/2025031273132/PROD/Xa.2/Xb.2M6bqbhMRw4PQHsABY8eoY/Xc.S015186371/
S547o711/2025031273132/PROD/GIMPAF.XSL/Xd./Xf.LpR.F1AZ/Xg.13252871/Xi./XY.shopz/XZ.DoTlGW1dH9VbgD5VKcQ46OxRsE2bgJYd/GIMPAF.XSL
```

Submit

Workstation Upload

1. Locate the links on the Shopz download page. Save each file to your workstation.
2. Select the files in your File Explorer window. Drag the set of files to the upload area in the GetShopz application.
3. You can also drag and drop the files one by one.
4. Dropping the files starts the upload automatically.
5. Alternatively, use the "Browse" button to select the files.

Shopz

My orders

My preferences

My hardware systems

Overview

Create new order

Draft orders


Processing

Awa


Download U02292183-Service - 2021-07-26

Download expires on9 Aug 2021


RSU Materials for Service Order# B7036245 (1 of 4)

 [Download to your workstation \(0.031 MB\)](#)


RSU Materials for Service Order# B7036245 (2 of 4)


 [Download to your workstation \(44.3 MB\)](#)

RSU Materials for Service Order# B7036245 (3 of 4)

 [Download to your workstation \(0.005 MB\)](#)

RSU Materials for Service Order# B7036245 (4 of 4)

 [Download to your workstation \(0.003 MB\)](#)

 [Return to main download page.](#)

z/VM Service Transfer

Direct to Host Transfer

Workstation Upload

Help

Upload files from workstation

This option facilitates the transfer of z/VM service files locally from your computer to the z/VM System.

Drag and drop the service files to the upload area below or select service files to upload:

Browse



Section 2

ServiceLink

Placing Your Order

1. Log on to ServiceLink and place an order for z/VM service using the “Service Request and Delivery” menu option. Follow the on-screen instructions.
2. After the order has been submitted, wait to receive an email saying it is available for download.
3. Select the order you want to download from the “Work with orders” menu option.
4. Click the order number to view your credentials. These are unique to every order.

← ServiceLink

Service Request and Delivery

Order PTFs

Order z/OS

Order fix

Order VM ESO

Order VM RSU

Work with orders

Work with profiles

Help

Related links

• Automatic Software

Order VM RSU

This page allows you to order VM recommended service upgrades. Click on a PTF number to browse it, or select PTFs to order, and press Continue.

Total 9 items.

VM RSU List

	PTF Number	Description	Version	PSP upgrade	PSP subset
<input type="radio"/>	UM97740	Z/VM 7401 RSU	V7R4M0	ZVM740	2401RSU
<input type="radio"/>	UM97730	Z/VM 7304 RSU	V7R3M0	ZVM730	2401RSU
<input type="radio"/>	UM97720	Z/VM 7207 RSU	V7R2M0	ZVM720	2401RSU

← ServiceLink

Service Request and Delivery

Order PTFs

Order z/OS

Order fix

Order VM ESO

Order VM RSU

Work with orders

Work with profiles

Help

Related links

• Automatic Software

Work with orders

List of orders

Click on an order number to view it or select one or more orders, then click on View, Output, or Delete.

30 items found

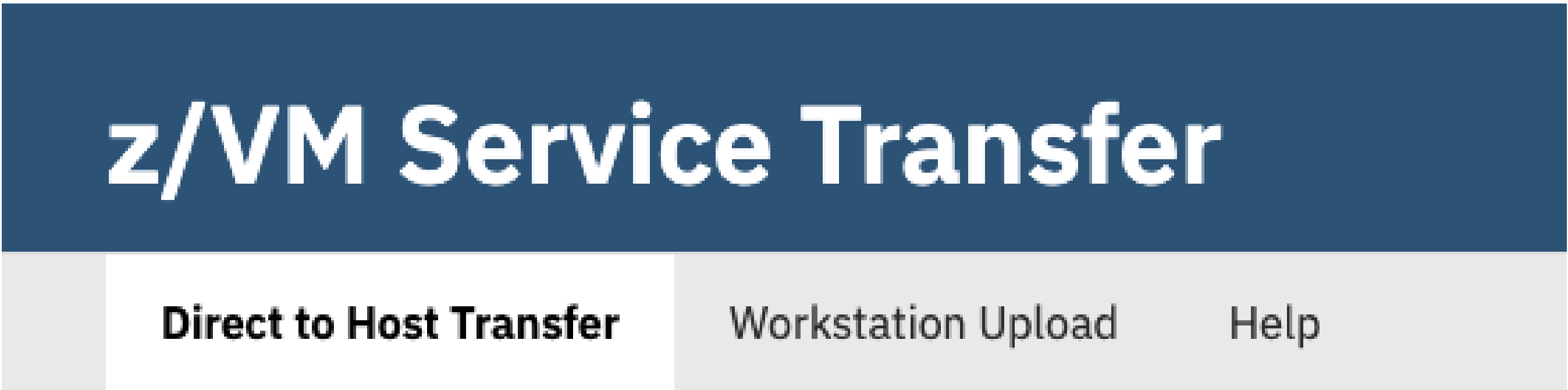
SRD order list

	Order number	Order type	Submit date	Status
<input type="checkbox"/>	SRD501990	PTF	03/13/2025	Shipped 03/13/2025
<input type="checkbox"/>	SRD501960	PTF	03/10/2025	Shipped 03/10/2025
<input type="checkbox"/>	SRD501919	PTF	03/03/2025	Shipped 03/03/2025

Starting on z/VM

- 1. On your 3270 session with z/VM, start the GETSHOPZ program.
- 2. Open in a browser the URL shown in the welcome message when the GETSHOPZ program is started.
- 3. The web page uses tab-based navigation; the first tab is for “Direct to Host Transfer” and the second tab is to upload service files from your workstation.
- 4. Select the appropriate tab.

```
File      Options
getshopz
GETSHOPZ 2.2 - 2025-03
Web Interface:
http://10.10.10.10:8080/GETSHOPZ/
Use PF3 to stop the web interface
```



Direct-to-Host Transfer

1. Copy the entire text of the ServiceLink order page.
2. Switch to your GetShopz application and paste into the input area in the center of the page.
3. Alternatively: copy the order details to a text file, save the file, and use the “Browse” button to locate it.
4. Click Submit to initiate the transfer.

← ServiceLink

Service Request and Delivery
Order PTFs
Order z/OS
Order fix
Order VM ESO
Order VM RSU
Work with orders
Work with profiles
Help

Related links

- [Automatic Software Alert Process \(ASAP\)](#)
- [Automatic Status Tracking \(AST\)](#)
- [Service Information Search \(SIS\)](#)

Work with orders

View an order

Order access credentials

Username

SRD501820

Password

SRD501820123

Order update text

SDF Order# B8303291 was Received at 13:26:34 02/12/2025

PLEASE NOTE:

Physically delivered CCSS orders are now shipping from Dublin Ireland.

Please expect an increase in the transit time for delivery.

We recommend you please select electronic delivery whenever possible.

~~*~*~*~*~* Internet Webpage *~*~*~*~*~*~*

If you have access to the Internet, IBM has a webpage available for you to check the status of your order. The URL is- https://www14.software.ibm.com/webapp/ssos/order_status

ORDER REFERENCE INFORMATION

IBM customer number: B8303291

IBM order number: B8303291

Refer to the IBM order number when contacting IBM support:

<http://www.ibm.com/support>

Your order will be available for download on the IBM software

delivery server through 15 Feb 2025

USERID = SRD501820

DIRECTORY = 2025021203291

SERVER : deliverycb-bld.dhe.ibm.com

To access your order directly, go to:

<https://deliverycb-bld.dhe.ibm.com>

Note: You will be prompted for a userid and password to logon to the download server. The password can be obtained by clicking on your order within the "Work with orders" tab in the ServiceLink SRD application.

Click the above link to access and download your order.

When the download is complete, upload the files from your

workstation to your VM host. See the following web page

for instructions on how to upload and install your order:

<http://www.vm.ibm.com/install/servins7.html>

You may also need to update your firewall rules to add the

host names or IP addresses for IBM software download servers.

For more information, see the IBM Support page at:

<https://www.ibm.com/support/pages/node/6580101>

Order information

Order number

SRD501820

Submit date

02/12/2025

z/VM Service Transfer

Direct to Host Transfer

Workstation Upload

Help

Transfer files by URL

This option facilitates the transfer of z/VM service files directly from IBM ShopZ or ServiceLink to your z/VM System.

Paste the Shopz URLs or ServiceLink credentials below, or select file with URLs to transfer:

Browse

Or paste the URLs below:

When the download is complete, upload the files from your workstation to your VM host. See the following web page for instructions on how to upload and install your order:
<http://www.vm.ibm.com/install/servins7.html>
You may also need to update your firewall rules to add the host names or IP addresses for IBM software download servers.
For more information, see the IBM Support page at:
<https://www.ibm.com/support/pages/node/6580101>

Submit

Workstation Upload

1. Locate the line in your ServiceLink order details that says: “To access your order directly, go to:”.
2. Navigate to the URL provided. Log in with the unique username and password provided in your order details.
3. Visit each directory (DOC and PROD) and download all files.
4. Select the files in your File Explorer window. Drag the set of files to the upload area in the GetShopz application.
5. You can also drag and drop the files one by one.
6. Dropping the files starts the upload automatically.

Order F I F s

Order z/OS

Order fix

Order VM ESO

Order VM RSU

Work with orders

Work with profiles

Help

Related links

• Automatic Software Alert Process (ASAP)

• Automatic Status Tracking (AST)

• Service Information Search (SIS)

Order access credentials

Username

Password

Order update text

SDF Order# B8303291 was Received at 13:26:34 02/12/2025

PLEASE NOTE:

Physically delivered CCSS orders are now shipping from Dublin Ireland. Please expect an increase in the transit time for delivery.

We recommend you please select electronic delivery whenever possible.

***** Internet Webpage *****

If you have access to the Internet, IBM has a webpage available for you to check the status of your order. The URL is- https://www14.software.ibm.com/webapp/ssos/order_status

ORDER REFERENCE INFORMATION

IBM customer number: [XXXXXXXXXX](#)

IBM order number: B8303291

Refer to the IBM order number when contacting IBM support: <http://www.ibm.com/support>

Your order will be available for download on the IBM software delivery server through 15 Feb 2025

USERID = [XXXXXXXXXX](#)

DIRECTORY = 2025021203291

SERVER = deliverycb-bld.dhe.ibm.com

To access your order directly, go to: <https://deliverycb-bld.dhe.ibm.com>

Note: You will be prompted for a userid and password to logon to the download server. The password can be obtained by clicking on your order within the "Work with orders" tab in the ServiceLink SRD application.

Secure File Transfer

Secure File Transfer (w3)

📁 /

Directory list

Name	Size	Date
📁 2025032132144	256	Mar 21 2025 08:59

z/VM Service Transfer

Direct to Host Transfer

Workstation Upload

Help

Upload files from workstation

This option facilitates the transfer of z/VM service files locally from your computer to the z/VM System.

Drag and drop the service files to the upload area below or select service files to upload:

Browse



Section 3

Output and

Digital Signature Verification

Transfer Status

Filename	Size	CMS File	Transfer Rate	Order	Security	Digital Signature Verification
S8332144.DOC3820	3.8 kB	S8332144 DOC3820 A	637.91 MB/s		SSL	N/A
GIMPAF.XML	2.7 kB	S8332144 GIMPAF A	390.62 MB/s	S8332144	Signed	Hash Value: 2E35F5F54E8777F834C8B5458B48A3887CC94209
GIMPAF.XSL	4.9 kB	S8332144 XSL A	18.00 MB/s	S8332144	Signed	GIMPAF.XSL
GIMPAF2.XML	9.8 kB	S8332144 GIMPAF2 A	32.23 MB/s	S8332144	Signed	Signed by IBM Corporation, IBM Code Signing
S0001.SHOPZ.S8332144.SHIPDOC.pax.Z	31.5 kB	2144DOC SERVLINK A	685.02 kB/s	S8332144	Signed	S0001.SHOPZ.S8332144.SHIPDOC.pax.Z
<u>S0002.SHOPZ.S8332144.SHIPRSU1.pax.Z</u>	28.6 MB		5738.91 kB/s			43.7% remaining 0:02

The following column headings appear on the GetShopz web page, the CMS backend, and in GETSHOPZ LOGFILE on CMS:

- **Filename:** the fully-qualified name of the file that is being downloaded or transferred.
- **Size:** the size of the compressed file.
- **CMS File:** the decompressed file stored on your CMS disk. CMS file names are chosen such that different orders can be recognized by their order identifiers when multiple orders are stored on the same disk.
- **Transfer Rate:** the average throughput for that file. This is combined with the size of the compressed file to estimate time to completion. Blocking of data at various points in the connection could produce misleading throughput numbers for small files.
- **Order:** the identifier for which service order a file belongs to, used in the naming of the CMS files.
- **Security:** the confidence level based on the security measures available to the file that is being uploaded. For service orders, this is most commonly “SSL” or “Signed”. Licensed programs are expected to be “IBM-SSL”. Other files could be “Unknown”, which indicates that code signing is not available for the file (not that the file is corrupted).
- **Digital Signature Verification:** During the transfer, this field shows the completion percentage and estimated time remaining. After the file is transferred, it contains relevant information for each file. The hash value provided with GIMPAF.XML can be compared to the hash value in the order email.

File Integrity Check

The GIMPAF.XML file is a cover letter that is included in your order. It lists the files that make up the order, along with the files' respective SHA fingerprints. The cover letter has a self-contained SHA fingerprint. During the data transfer, the fingerprint of each file is computed and then compared with the stated fingerprint in the cover letter. The second cover letter, GIMPAF2.XML, contains the digital signature that is to be verified.

When files are transferred using GetShopz, the host name validation of TLS/SSL ensures that the files were downloaded from the IBM download site. When the fingerprint matches, this implies that the files listed in the cover letter are genuine.

When files are uploaded from the workstation, the cover letter is checked. Whether the data uploaded is authentic depends on the security of the user workstation and the process that is followed. Similar restrictions apply when using a proxy to connect to the internet.