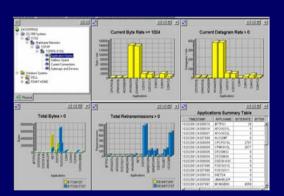


IBM zSeries Network Performance Management



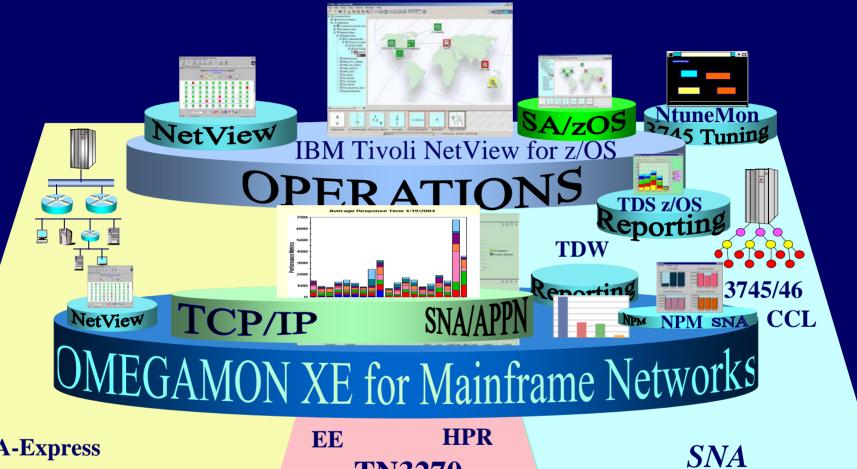






Tivoli z/OS Network Performance and Automation Management





OSA-Express TCP/IP **TN3270**

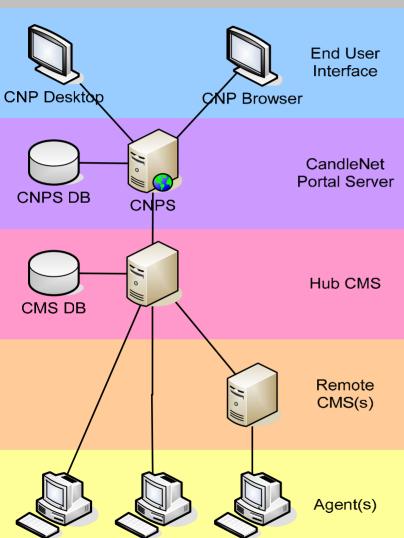
APPN & Subarea

OMEGAMON - Environment

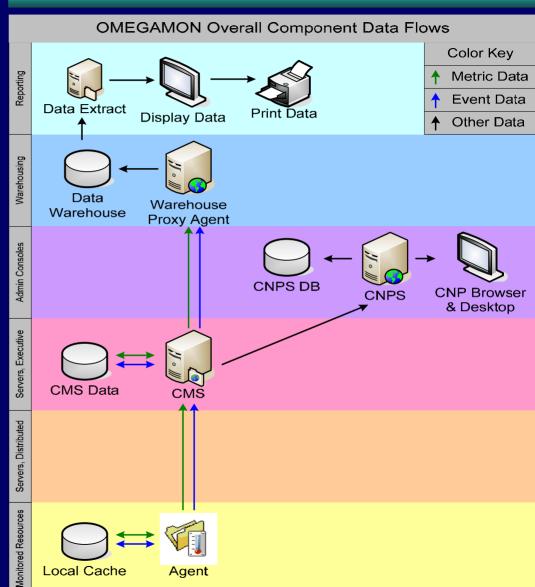


Logical Architecture

OMEGAMON Infrastructure



Data Flow



Common z/OS TCP/IP Problems

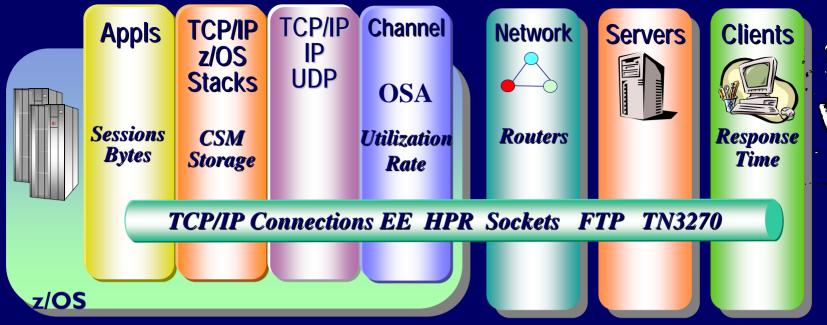


- •IBM TCP/IP z/OS (Communications Server)
- •FTP problems, failures, timeouts, hangs
- Unauthorized users doing large FTPs
- •TCP/IP just slows down or hangs.
- Long problem resolution times for network problems
- •Managing multiple z/OS IP stacks at once
- •How to manage SNA over IP
 - •(EE, HPR, TN3270)
- •Channel problems OSA Express
- •TCP/IP tools do not understand the mainframe

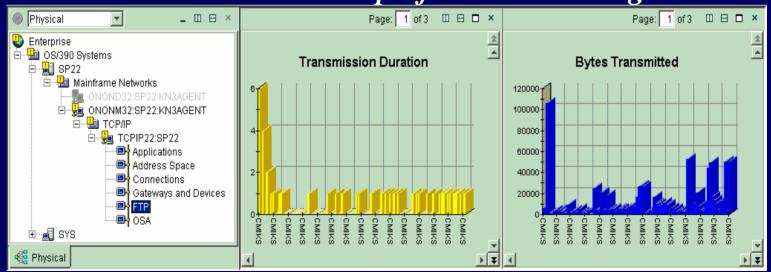


IBM Network Performance Management





z/OS Oriented TCP/IP end to end performance management



OMEGAMON XE for Mainframe Networks Highlights



Common user interface

- Candle Net Portal (CNP) and Tivoli Enterprise Portal (TEP)
- Manage z/OS system resources from a single user interface.
- Easy to use and Intuitive
- Displays data in graphs, charts and table format

Easy to configure

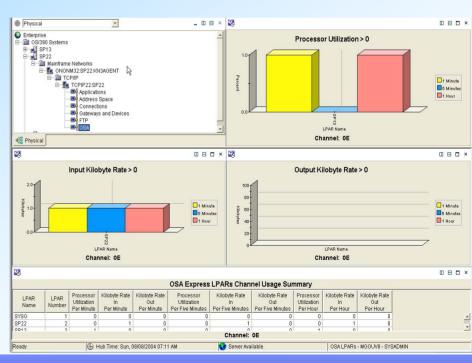
- Define thresholds, Filters, Sort
- Customize workspaces and reports
- Generate Events

Out of the box

- Situations
- Problem signatures and Expert Advice

Integrated

- OMEGAMON products
- NetView for z/OS
- TEC
- ITM 6.1 (TEP)



z/OS Network Performance Data Collection Points





- √Scalable
- ✓ Reliable



Collected using the z/OS Communications Server TCP/IP API:

- Applications
- Connections including TCP Connections, TCP Listeners and UDP End Points
- -FTP Sessions and Transfers
- -TN3270 Server Sessions
- -TCP/IP Memory Statistics

Collected using the z/OS Communications Server VTAM API:

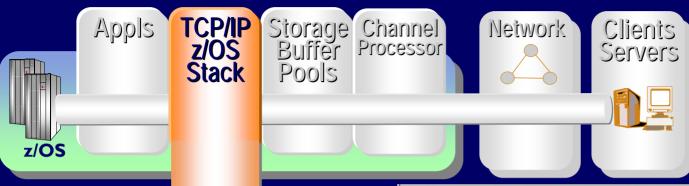
- **-VTAM Summary**
- -CSM Buffer Pools
- –Enterprise Extender connections (EE)
- -High Performance Routing connections (HPR)

Collected using SNMP:

- -TCP/IP Summary
- -TCP/IP Stack Layers
- -Gateways and Devices
- -Interfaces
- -OSA

z/OS TCP/IP Stack

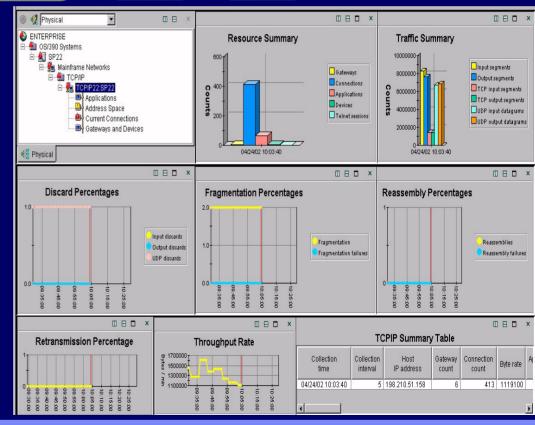






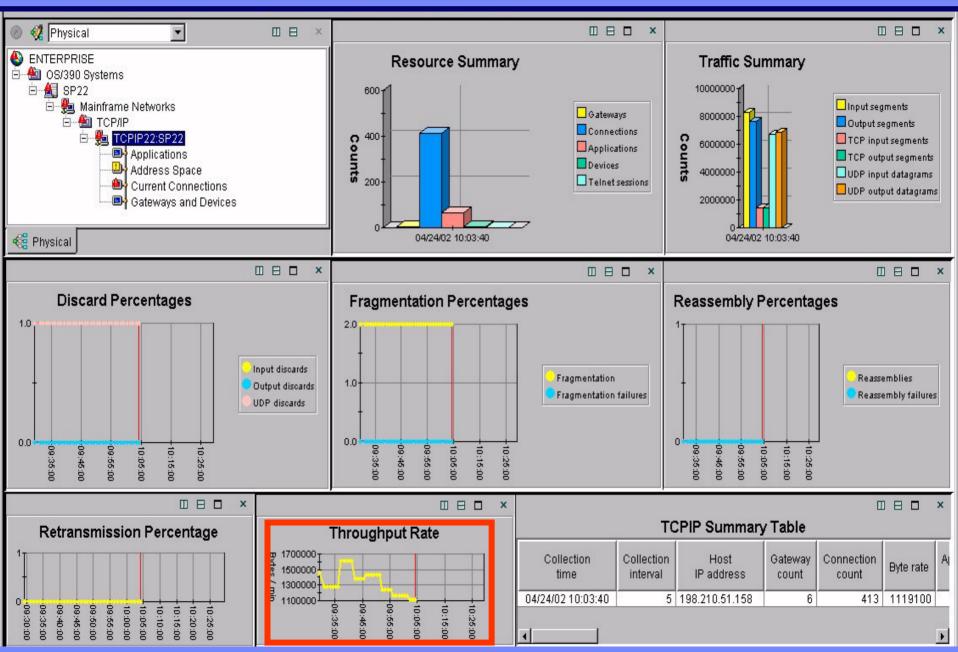
Why is my TCP/IP stack running so slow?

- Statistics by Stack
- Receive and Transmit rates
- Segment Errors
- Out of order errors



Detect Intermittent Problems





Erratic Response Time Highlighted



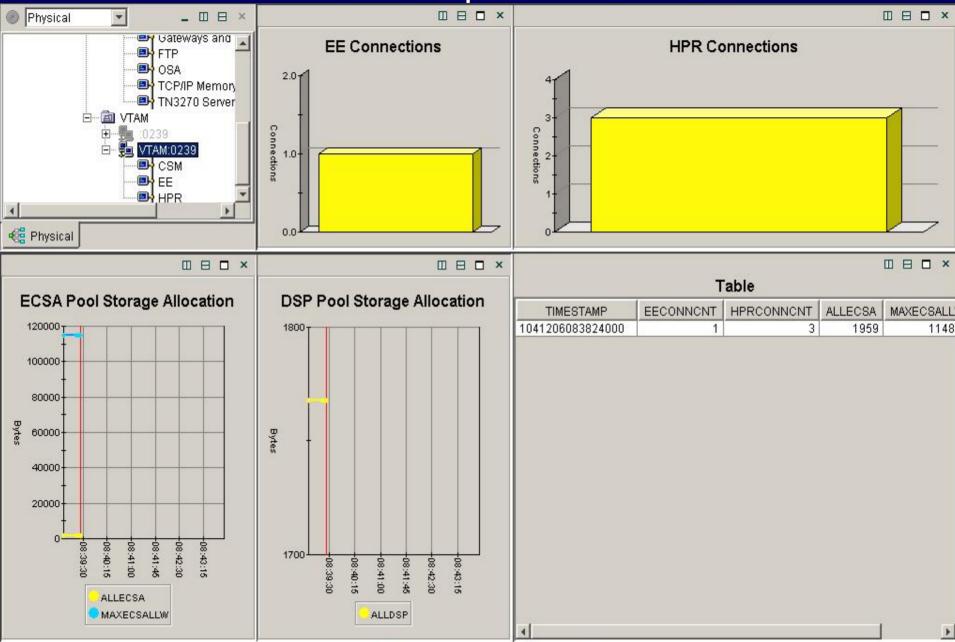
□ 8 **8** ×

Connections Summary Table

				Connec	cuoris Sumir	ialy lable	5				
Application Name	Local Port	-	Byte Rate	Bytes In Last Sample	Bytes Out Last Sample	Datagram Rate	Datagrams In Last Sample	Datagrams Out Last Sample	Retransmits	Time '	\ \
ALCIH@@F	21326	198.210.51.1582500	2414					_			
PLDSOS6	26060	**	125			1	2	2	0		$\bot \Box'$
PLDSOS6	6199	**	10			1	2	2	0		
PLDSOS6	6200	**	62			0		1	0		
PLDSOS6	6203	*.*	62		208	0		1	0		
VFCTH@@L	21326	198.210.51.1461030	306			0			1	0.17	
EDMQ030	7381	**	216			18			0	0.00	
EDMQ030	7386	**	9160			18		45	0		
EDMQ040	7396	**	2210	888	10164	4			0		
EDMQ040	7399	**	2726			5		13	0		
EDMQ040	7428	**	2210			4		10	0	0.00	
EDMQ030	7576	**	41	96		0		1	0		
VCCTW@@L	1044	198.210.51.17421323	101356	31860		0		0	183	0.24	
CSC2SP22	1153	**	29	72		2		6	0	0.00	
CSC2SP22	1169	**	266			2		6	0		
CSC2SP22	1173	**	136	188		1	2		0	0.00	
PLDSOS6	9621	**	341	0		4			0		
PLDSOS6	9622	**	341	0	1704	4	0		0	0.00	
PLDSOS6	9788	**	341	0	1704	4	0	18	0	0.00	
PLDSOS6	9789	**	341	0	1704	4	0	18	0	0.00	
CSC2SP22	9975	**	190	184	764	1	2	2	0	0.00	
VAN3@@@L	10082	**	28800	130297	13703	79	198	198	0	0.00	
MCMQB07	10123	**	9571	836	47020	12	9	49	0	0.00	
BBOWEB40	3555	198.210.51.15847275	298	308	1184	0	0	0	0	2.13	
MCMQB07	47275	198.210.51.1583555	298	1184	308	0	0	0	0	2.44	
VFN3H@@L	1196	**	28843	130301	13914	79	198	198	0	0.00	
CSC2SP22	1200	**	190	184	764	1	2	2	0	0.00	
VFONH@@L	1203	**	144308	651995	69544	396	990	990	0	0.00	•

New VTAM Workspace





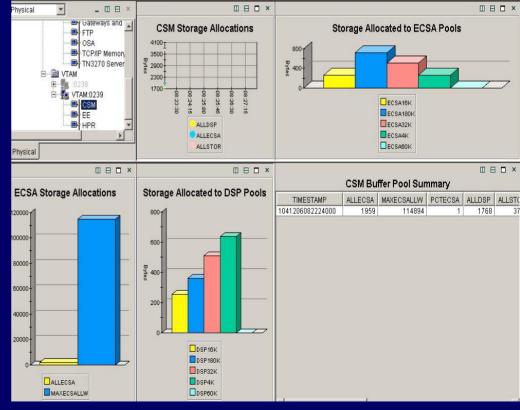
Storage and Buffer Pools





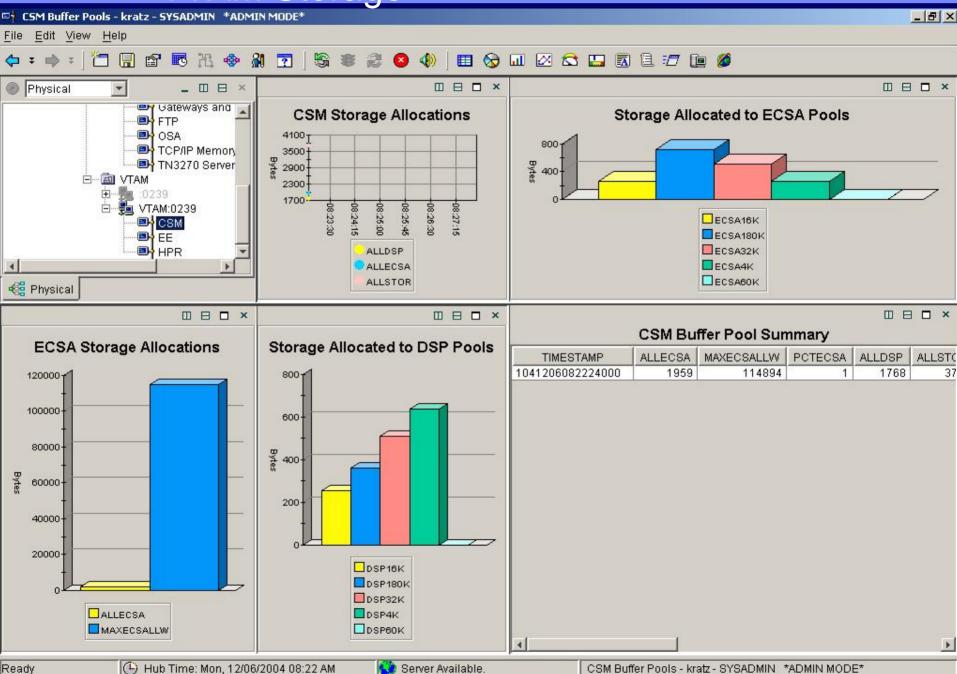
Is TCP/IP data backing up into my z/OS?





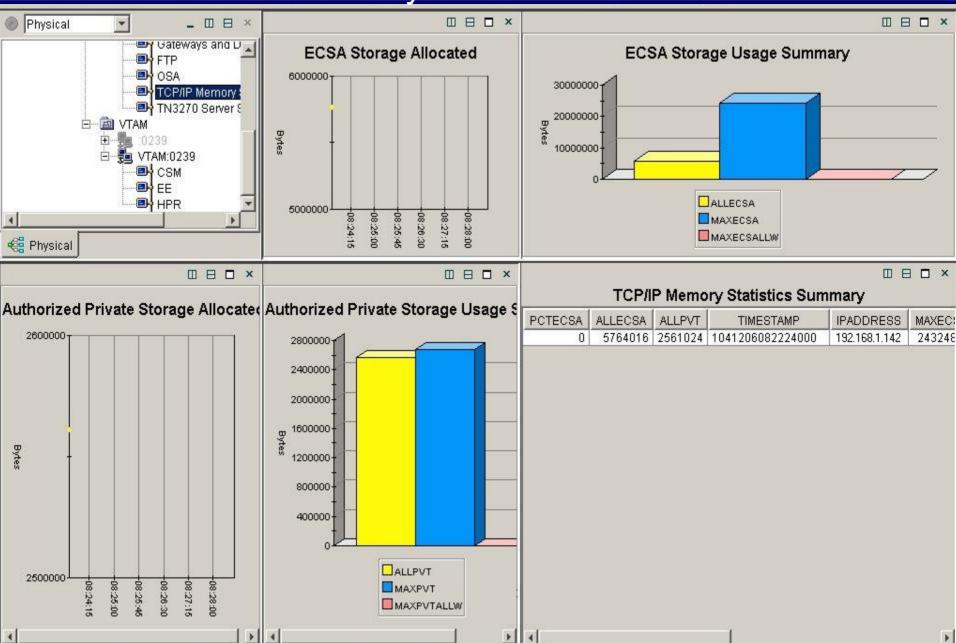
VTAM Storage





TCP/IP Memory





Ready

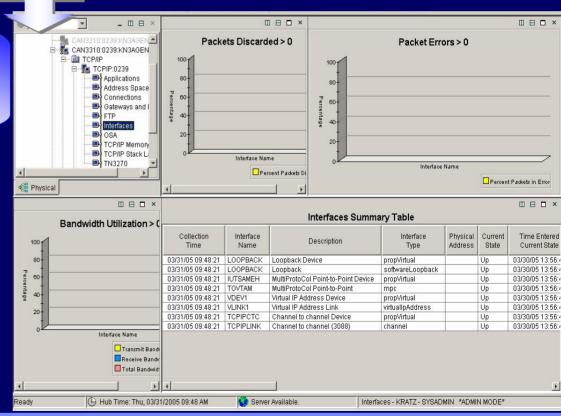
zSeries Interfaces





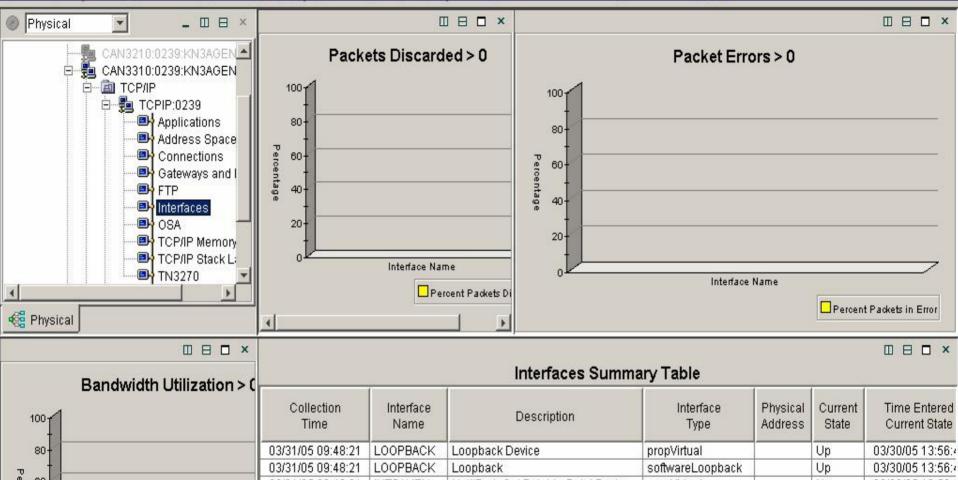
What is the performance of my channels?

- Current Status
- •MTU
- Transmission Rates
- Bandwidth utilization
- Error Rates



Interfaces





	Danamati Guilzation 2
100	
80	
Percentage	
ntage 40	
20	
ما	Interface Name
	Transmit Band
	Receive Band
1.1	

03/31/03 09.46.21	LOOPBACK	Looppack Device	propyritual	Oβ	03/30/03 13.30.4
03/31/05 09:48:21	LOOPBACK	Loopback	softwareLoopback	Up	03/30/05 13:56:4
03/31/05 09:48:21	IUTSAMEH	MultiProtoCol Point-to-Point Device	propVirtual	Up	03/30/05 13:56:4
03/31/05 09:48:21	TOVTAM	MultiProtoCol Point-to-Point	mpc	Up	03/30/05 13:56:4
03/31/05 09:48:21	VDEV1	Virtual IP Address Device	propVirtual	Up	03/30/05 13:56:4
03/31/05 09:48:21	VLINK1	Virtual IP Address Link	virtuallpAddress	Up	03/30/05 13:56:4
03/31/05 09:48:21	TCPIPCTC	Channel to channel Device	propVirtual	Up	03/30/05 13:56:4
03/31/05 09:48:21	TCPIPLINK	Channel to channel (3088)	channel	Up	03/30/05 13:56:4

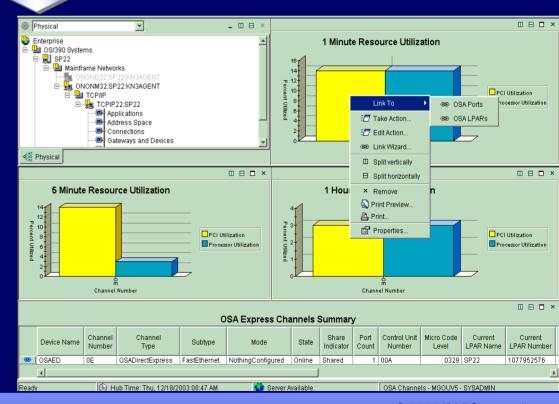
OSA Express Adapter





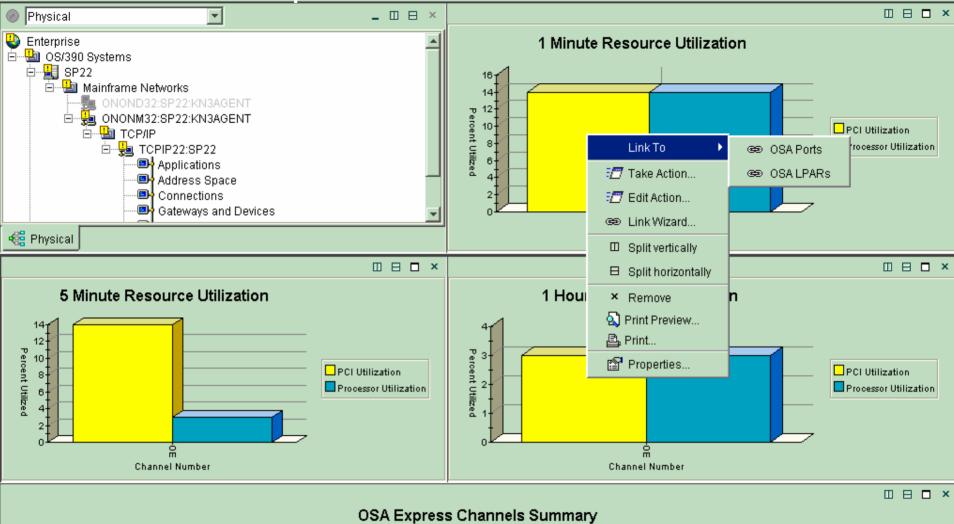
What is my OSA
Express adapter
utilization

- Utilization
- Transmission Rates
- Mac address
- Channel ID
- Port Name
- Adapter capacity



OSA Express Performance





	Device Name	Channel Number	Channel Type	Subtype	Mode	State	Share Indicator	Port Count	Control Unit Number	Micro Code Level	Current LPAR Name	Current LPAR Number
©	OSAED	0E	OSADirectExpress	FastEthernet	NothingConfigured	Online	Shared	1	00A	0329	SP22	1077952576
	-1					- 1						

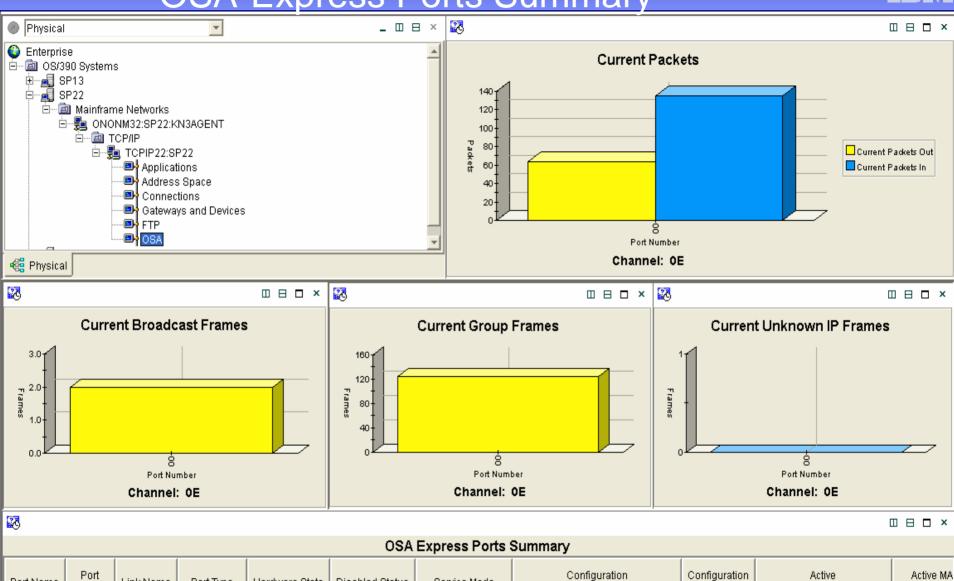
(L) Hub Time: Thu, 12/18/2003 08:47 AM Ready

Server Available.

OSA Channels - MGOUV5 - SYSADMIN

OSA-Express Ports Summary



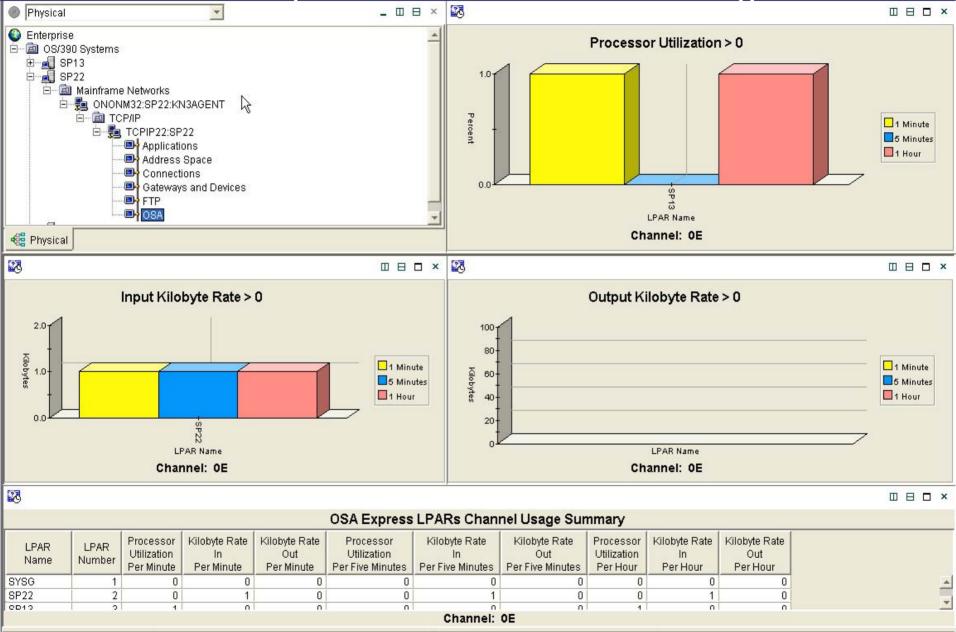


Port Name	Port Number	Link Name	Port Type	Hardware State	Disabled Status	Service Mode	Configuration Name	Configuration Speed	Active Speed	Active MA Address
OSAED	00	OSAEL	fastEthernet	Enabled	n/a	NotInServiceMode	IBM Default ConfigurationFile Feth	AutoNegotiate	OneHundredMbHalfDuplex	000629DC4I
	ΜŞ									

Channel: 0E

OSA Express LPARs Channel Usage





Server Available.

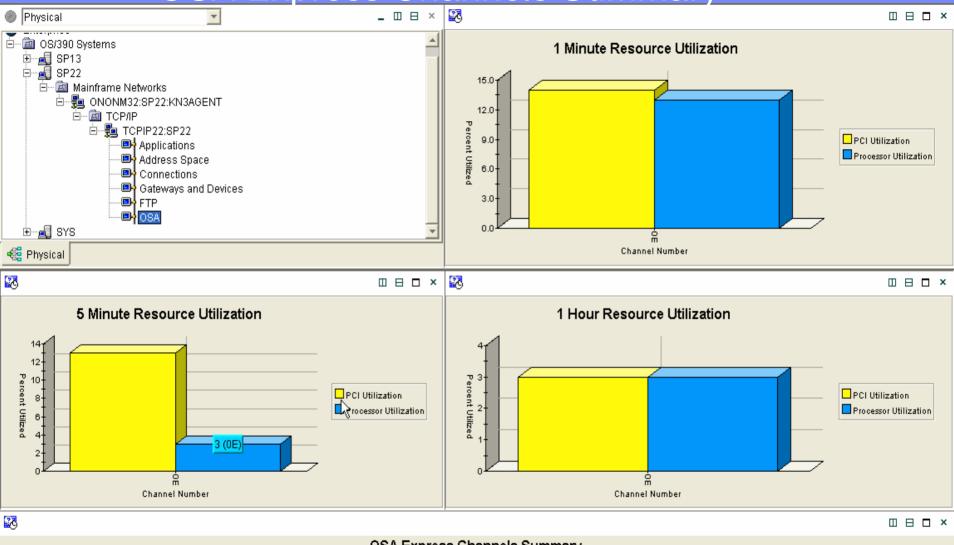
Ready

(Hub Time: Sun, 08/08/2004 07:11 AM

OSA LPARs - MGOUV8 - SYSADMIN

OSA Express Channels Summary





OSA Express Channels Summa	ŋ
----------------------------	---

	Device Name	Channel Number		Subtype	Mode	State	Share Indicator			Micro Code Level		Current LPAR Number	Managing LPAR Name	Mana LPAR N
€	OSAED	0E	OSADirectExpress	FastEthernet	NothingConfigured	Online	Shared	1	00A	0356	SP22	1077952576	SYSG	1

Applications





TCP/IP Storage Channel Z/OS Buffer Processor Stack Pools

Network

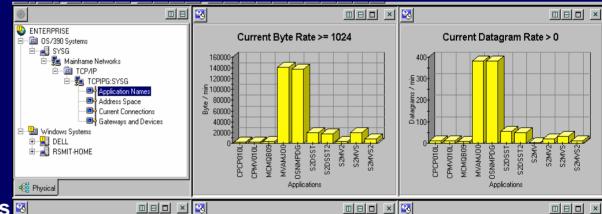


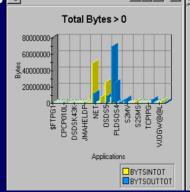


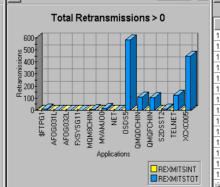


What is wrong with my applications?

- Connections
 - •State, Rate, Backlog, Rejections
- Last activity time
- Window Sizes
- •Response Times
- Retransmissions
- Transmit / Receive Rates
- Out of order segments



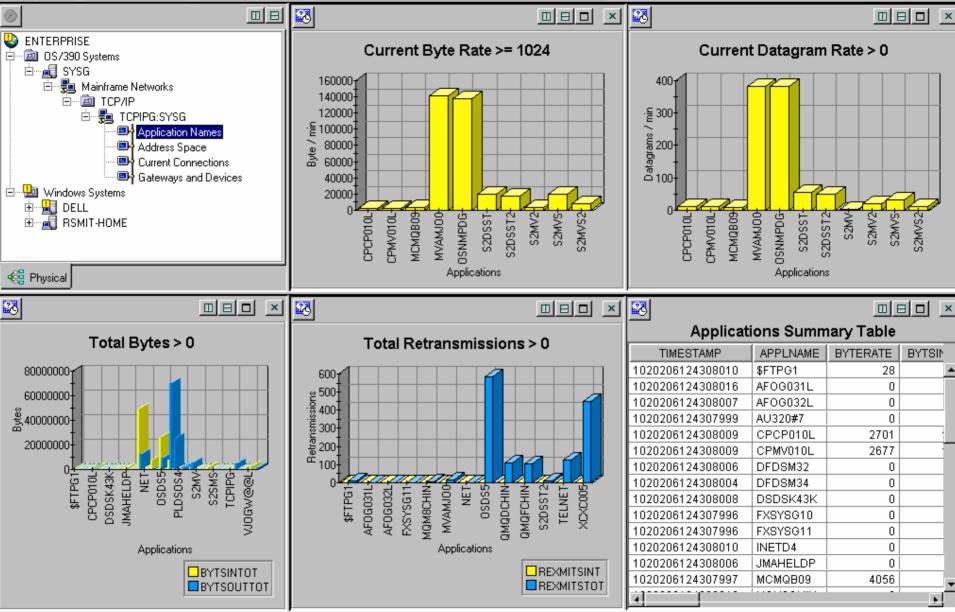




-				
	Applicat	ions Summ	nary Table	
	TIMESTAMP	APPLNAME	BYTERATE	BYTSI
	1020206124308010	\$FTPG1	28	
	1020206124308016	AFOG031L	0	
	1020206124308007	AFOG032L	0	
	1020206124307999	AU320#7	0	
	1020206124308009	CPCP010L	2701	
	1020206124308009	CPMV010L	2677	
	1020206124308006	DFDSM32	0	
	1020206124308004	DFDSM34	0	
	1020206124308008	DSDSK43K	0	
	1020206124307996	FXSYSG10	0	
	1020206124307996	FXSYSG11	0	
	1020206124308010	INETD4	0	
	1020206124308006	JMAHELDP	0	
	1020206124307997	MCMQB09	4056	
	4			

Applications TCP/IP Performance



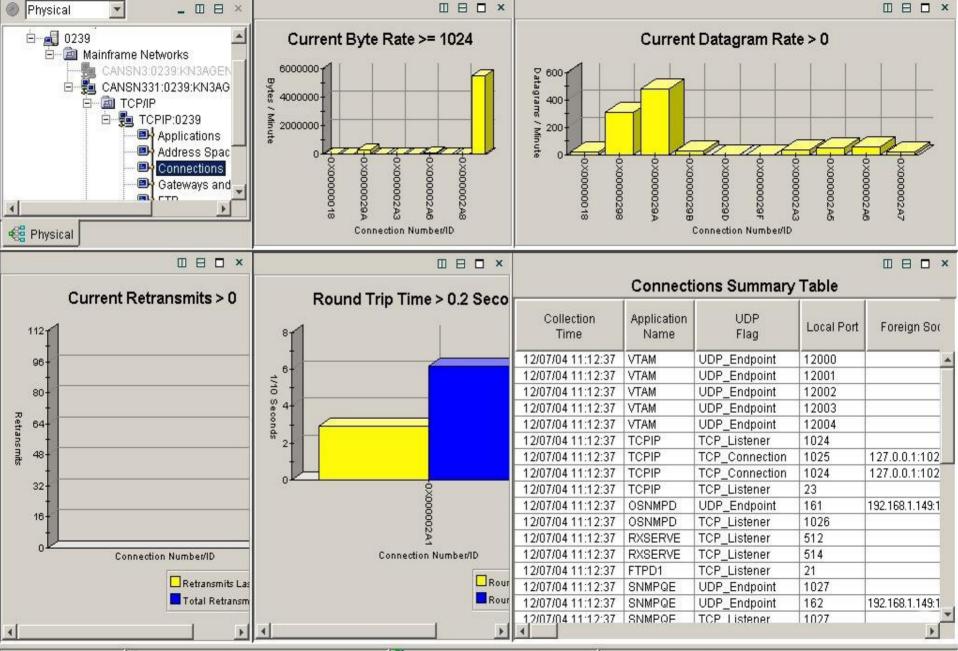


Server Available

Applications - dell:14000 - SYSADMIN

TCP/IP Connections

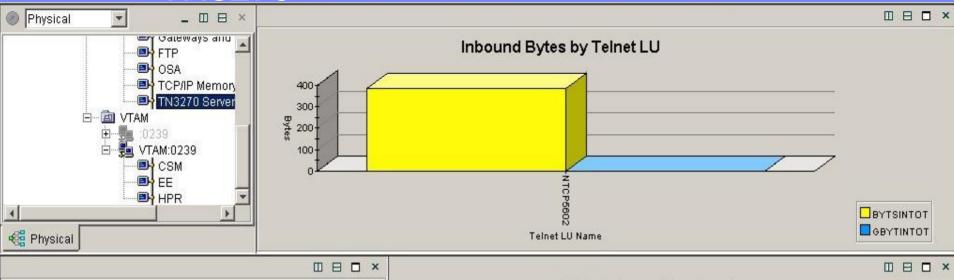


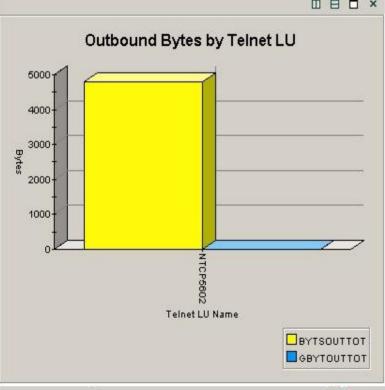


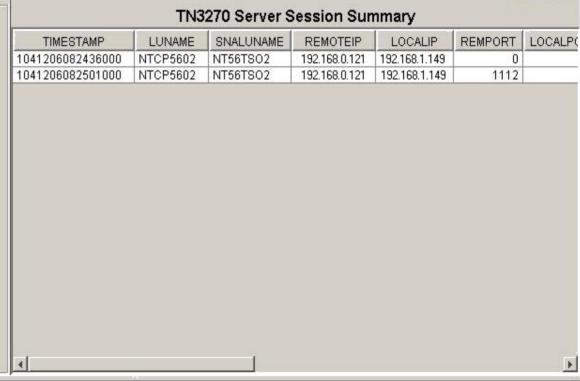
Ready

3270



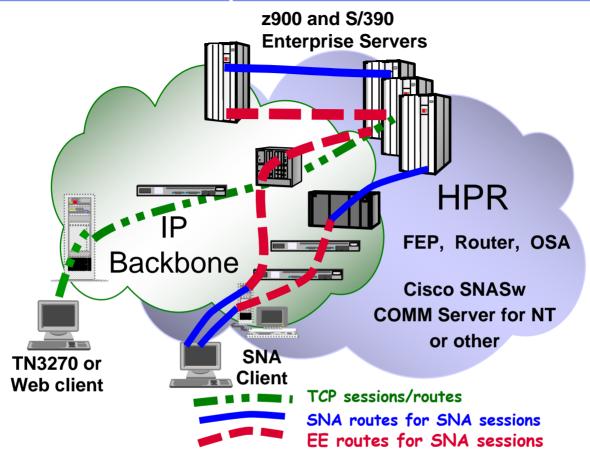






What is Enterprise Extender

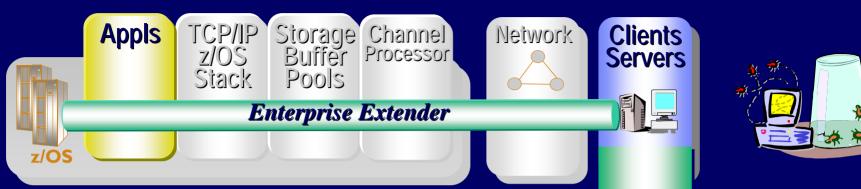




- Allows use of IP network for SNA sessions
 - Preserves SNA application and endpoint investment
 - •Allows convergence on single IP transport network for both IP and SNA
- •Conceptually, IP network looks like APPN/HPR TG in session route

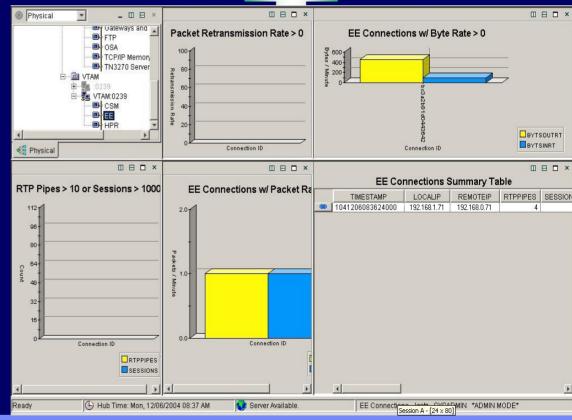
Enterprise Extender Analysis





How is my EE performing?

- •EE Analysis
 - Throughput Rates
 - Retransmission Rates
 - RTP Pipes
 - Sessions
 - Drill down to Port Details
 - Type of Service (TOS)

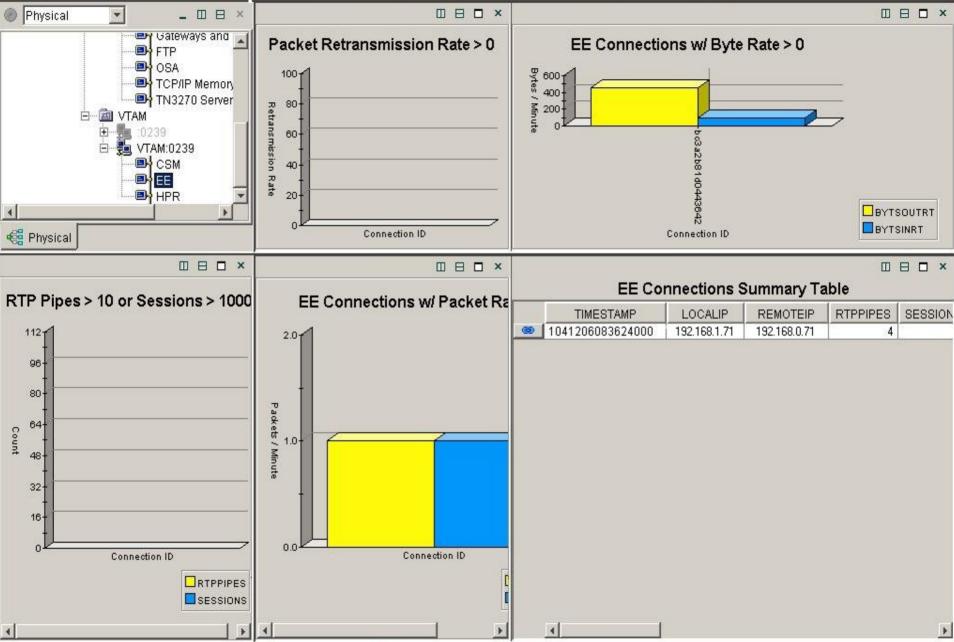


Enterprise Extender

Ready

(E) Hub Time: Mon, 12/06/2004 08:37 AM





Server Available.

EE Connections I water CVC4D MIN *ADMIN MODE*

High Performance Routing (HPR) Analysis

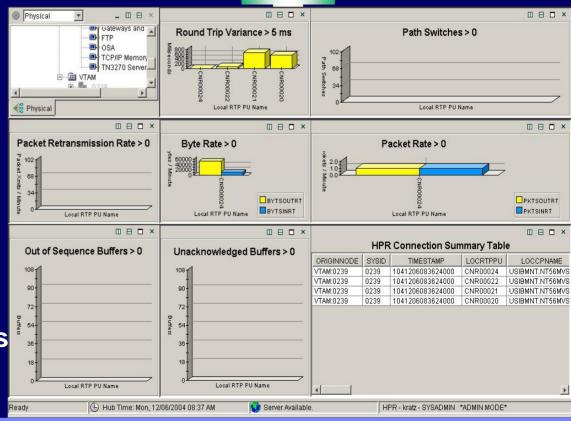






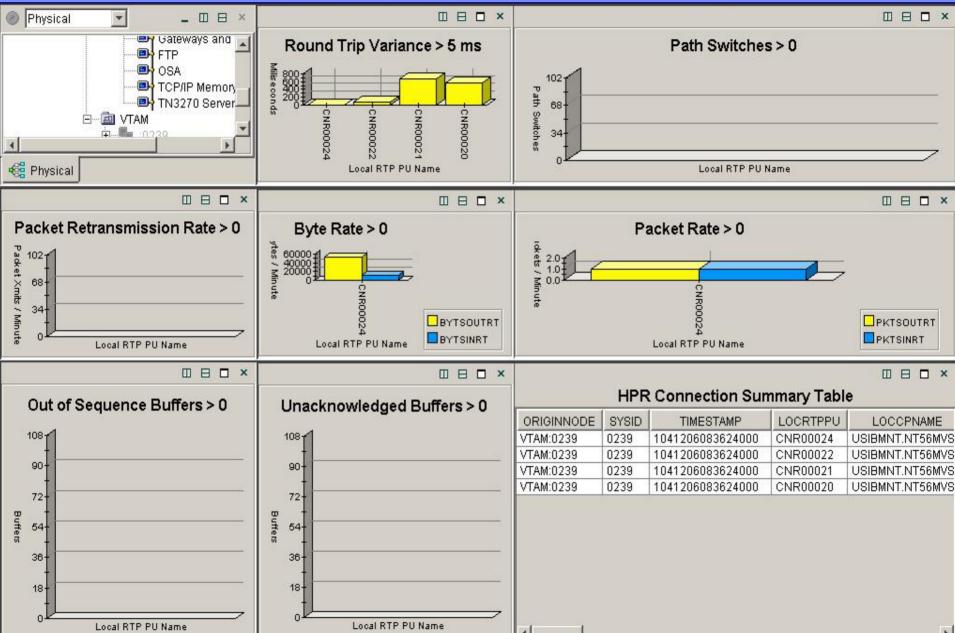
Is my HPR Congested?

- HPR Analysis
 - Throughput Rates
 - Retransmission Rates
 - RTP Pipe congestion
 - Round trip time
 - Sessions, CPnames
 - Drill down to link Details
 - Class of Service



HPR Performance





HPR Connections





HPR Connection Summary Table

Origin Node	System ID	Collection Time	Local RTP PU Name	Local CP Name	Remote CP Name	Service Class	Local TCID	Remote TCID	Activa Tim
VTAM:0238	0238	11/16/04 12:51:59	CNR00009	USIBMNT.NTAFMVS	USIBMNT.MGOUVCP	#CONNECT	2107562400000044	0000000004000000	11/16/04 (
VTAM:0238	0238	11/16/04 12:51:59	CNR00008	USIBMNT.NTAFMVS	USIBMNT.MGOUVCP	SNASVCMG	210756230000003f	0000000002000000	11/16/04 (
VTAM:0238	0238	11/16/04 12:51:59	CNR00007	USIBMNT.NTAFMVS	USIBMNT.MGOUVCP	RSETUP	210756220000003e	0000000003000000	11/16/04 (
VTAM:0238	0238	11/16/04 12:51:59	CNR00006	USIBMNT.NTAFMVS	USIBMNT.MGOUVCP	CPSVCMG	210756210000003b	0000000001000000	11/16/04 (

z/OS FTP Challenge





- o Simplicity has led to overuse and abuse
- o FTP has become mission critical
- o Difficult to analyze
 - "one-way", no response required
- o Long problem isolation times



- Hangs, errors
- Requires FTP and SMF exits

Real time alerts

- FTP hangs
- Excessive FTP usage
- ✓ Historical detailed analysis
 - By datasets, applications, times
 - By most sessions, bytes, failures



FTP Analysis





TCP/IP S z/OS ! Stack

Storage Channel Processor Pools

Network

Clients Servers

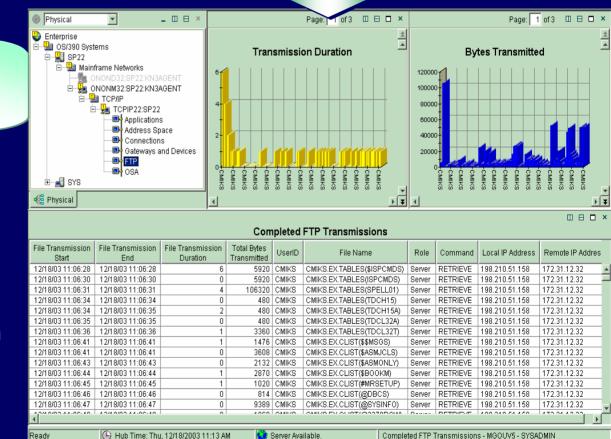






Who is doing large FTPs during 1st shift?

- FTP Analysis
 - Datasets names
 - By Bytes
 - By failures
 - Last command
 - Login Failure reason
 - Transmission Mode
 - By Application



Managing FTPs



Why is my FTP performance so bad?

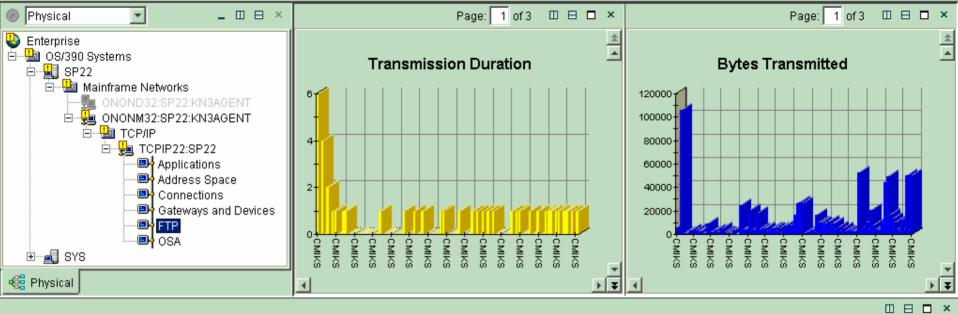
My Retransmissions are high!

Total Retransmits	⊽ Round Trip Time	Round Trip Variance	Telnet Appl Name	Telnet LU Name	Idle Time	Connection Number	
63	16.16	11.82		TCP00041	14545	35221	
18	8.44	2.45			91492	6087	
16	7.09	3.19			91483	6083	
0	3.26	1.12	CICSACB2	TCP00012	2203	42053	

Current FTP Analysis Physical □ 日 □ × □ 日 □ × Address Space Server Session Login Failures **FTP Client Session Count** Connections Gateways and I 2.04 1001 **FTP** OSA 80-FTP TCP/IP Memory Client Sessions TN3270 Server 604 □ 👜 VTAM 40 ₹ VTAM:0239 PA CSM 0.0 20-Rhysical □ 日 □ × □ □ □ × FTP Session Summary Table FTP Server Session Count **FTPTYPE** LOCALPORT **APPLNAME** REMPORT SRVUSERID TIMESTAMP REMOTEIP LOCALIP 1041206083008000 'FTPD1' 192.168.1.121 1116 192.168.0.188 21 'USER1' M 1041206082906000 'FTPD1' 192.168.1.121 1113 192.168.0.188 21 'USER1' N 1041206082906000 192.168.1.121 1113 192.168.0.188 21 'USER1' N 'FTPD1' 1041206083029000 'FTPD1' 192.168.1.121 1118 192,168,0,188 21 'USER1' NI FTP Server Sessions 2.

Completed FTP Analysis





Completed FTP Transmissions

File Transmission Start	File Transmission End	File Transmission Duration	Total Bytes Transmitted	UserID	File Name	Role	Command	Local IP Address	Remote IP Ad	dres
12/18/03 11:06:28	12/18/03 11:06:28	6	5920	CMIKS	CMIKS.EX.TABLES(\$ISPCMDS)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:30	12/18/03 11:06:30	0	5920	CMIKS	CMIKS.EX.TABLES(ISPCMDS)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:31	12/18/03 11:06:31	4	106320	CMIKS	CMIKS.EX.TABLES(SPELL01)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:34	12/18/03 11:06:34	0	480	CMIKS	CMIKS.EX.TABLES(TDCH15)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:34	12/18/03 11:06:35	2	480	CMIKS	CMIKS.EX.TABLES(TDCH15A)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:35	12/18/03 11:06:35	0	480	CMIKS	CMIKS.EX.TABLES(TDCL32A)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:36	12/18/03 11:06:36	1	3360	CMIKS	CMIKS.EX.TABLES(TDCL32T)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:41	12/18/03 11:06:41	1	1476	CMIKS	CMIKS.EX.CLIST(\$\$MSGS)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:41	12/18/03 11:06:41	0	3608	CMIKS	CMIKS.EX.CLIST(\$ASMJCLS)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:43	12/18/03 11:06:43	0	2132	CMIKS	CMIKS.EX.CLIST(\$ASMONLY)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:44	12/18/03 11:06:44	1	2870	CMIKS	CMIKS.EX.CLIST(\$BOOKM)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:45	12/18/03 11:06:45	1	1020	CMIKS	CMIKS.EX.CLIST(#MRSETUP)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:46	12/18/03 11:06:46	0	814	CMIKS	CMIKS.EX.CLIST(@DBCS)	Server	RETRIEVE	198.210.51.158	172.31.12.32	
12/18/03 11:06:47	12/18/03 11:06:47	0	9389	CMIKS	CMIKS.EX.CLIST(@SYSINFO)	Server	RETRIEVE	198.210.51.158	172.31.12.32	-1
40/40/02 44:00:40	4.0/4.0/00.44.00.40		4000	01411/0	OMIZO EX OLIOT (CONTOROLA)	0	DETDIEVE	400 040 54 450	470.04.40.00	I N

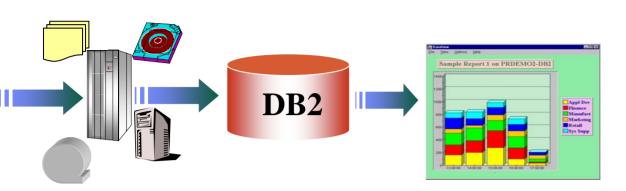
Ready (L) Hub Time: Thu, 12/18/2003 11:13 AM



IBM zSeries TCP/IP Historical Reporting



IBM Tivoli Decision Support for z/OS



SMF, Logs RMF, ...

Trend Analysis
Accounting
Central Capacity Planning
Repository Service Levels

TCP/IP General statistics

- Availability
- Session failures
- -SNMP routers
- TCP/IP API INIT calls for sockets
- TCP/IP API TERM calls for sockets

TELNET

- -TELNET CLIENT calls
- -TELNET SERVER INIT calls
- -TELNET SERVER TERM calls

File transfer

- FTP CLIENT calls
- -FTP SERVER append
- -FTP SERVER delete
- -FTP SERVER log failed
- -FTP SERVER rename
- -FTP SERVER retrieve
- -FTP SERVER store

OSA-Express

. . .



TCP/IP Performance Report Examples



TCP/IP	Statistices	Report
--------	--------------------	--------

	TCPIP	Received	Forward	Delivered	Sent	Reassembled	Fragms
Date	Procname	Datagrams	Datagrams	Datagrams	Datagrams	Datagrams	Gen'd
2000-09-08	TCPIP	2733	0	2785	2696	0	0
2000-09-09	TCPIP	893378	0	906493	763674	. 0	0

		CPU	CPU	CPU	CPU	CPU
Cisco Router CPU	Usage	BUSY	BUSY	BUSY	BUSY	BUSY
	IP	PFRC	PFRC	PFRC	AVG	AVG
DATE HOUR	<u>ADDRESS</u>	<u>MAX</u>	MIN	AVG	<u>1EXP</u>	<u>5EXP</u>
2005-04-28 15.00.00	69.100.110.	254 22	21	2,150E+01	2.430E+1	2.300E+01
Б .	ATT TO GT GO 4					

Performance Reporters: NWOCIS04

0'	D		_						MAX	MIN	AVG
Cisco Memo	ry Pool Us	sag	е мах	MIN	AVG	MAX	MIN	AVG	MEMORY	MEMORY	MEMORY
			MEMORY	MEMORY	MEMORY	MEMORY	MEMORY	MEMORY	POOL	POOL	POOL
	IP		POOL	POOL	POOL	POOL	POOL	POOL	LARGEST	LARGEST	LARGEST
DATE HOUR	ADDRESS	TYPE	<u>USED/1024</u>	USED/1024	USED/1024	FREE/1024	FREE/1024	FREE/1024	FREE/1024	FREE/1024	FREE/1024
2005 04 28 15.00.00	69.100.110.254	1	1.8034.00	1.4342.00	1.6460.00	1.6460.00	1.4560.00	1.4660.00	1.4460.00	1.4460.00	1.4460.00
2005 04 28 15.00.00	69.100.110.254	1	1.6034.00	1.6342.00	1.6460.00	4.6460.00	4.4560.00	4.4660.00	2.4460.00	2.4460.00	2.4460.00
Performance Reporters: NWOCTSO1											

© 2002 IBM Corporation



Thank You







OMEGAMON XE Platform Prerequisites



Candle Management Server

- z/OS, Windows (2000, XP Pro, 2003 Server), AIX, HP, Solaris

CandleNet Portal Server

- Recommended hardware
 - Intel P4 server capable of running Windows 2003, XP Pro or 2003 Server and DB2 UDB 8.1
- Windows 2000, XP Pro, 2003 Server
- DB2 8.1 (recommended) **OR** Microsoft **SQL** Server version 7.0 or 2000 **OR** MSDE
- Java 1.3.1_04 or higher

CandleNet Portal

- Recommended hardware
 - Intel system capable of running Windows XP Pro or Windows 2000
- Windows XP Professional Edition w/SP 1 (or higher) or Windows 2000 w/SP 3 (or higher)
 - CNP Desktop Client
 - requires Sun Java v1.3.1 04 thru v.1.4.2 07
 - (excluding the 1.4.0 and 1.4.1 versions)
 - CNP Browser Client requires Internet Explorer 6 (or higher)

with Java Plug-in (same Java release levels as above) Warehouse Proxy and Candle Data Warehouse

- Recommended hardware
 - Intel P4 server capable of running Windows 2003, XP Pro or 2003 Server and Microsoft SQL Server version 7.0 or 2000
- Windows 2000, XP Pro, 2003 Server
- Microsoft SQL Server version 7.0 or Microsoft SQL Server 2000 (with fix pack 3)

OMEGAMON XE for Mainframe Networks 3.1 Prerequisites



- OMEGAMON XE for Mainframe Networks IRA
 - z/OS 1.4 (or higher).
 - maintenance on z/OS 1.4 and z/OS 1.5.
- OSA-Express adapters
 - Either OSA/SF or SNMP direct
 - Must be configured and running in order to collect OSA statistics.
 - The OSA-Express support has been modified to support the latest version of the OSA-Express MIB. To support this MIB, the Licensed Internal Code (LIC) levels of the OSA-Express adapters must meet the following criteria:
 - OSA module on a z900 or z800 system
 - LIC version of 3.33 or higher installed
 - OSA module on a z990 processor
 - all LIC levels are supported.

OMEGAMON XE for Mainframe Networks 3.1 Prerequisites



Required maintenance on z/OS 1.4:

APAR Number	<u>Description</u>
OA04394	(VTAM) EE/HPR/CSM data collection
PQ77244	(TCP/IP) TCP/IP stack enable network management interface APIs
PQ77633	FTP client server records have invalid return code (see UQ80465)
PQ77837	(TCP/IP) FTP enable network management interface APIs
PQ77838	(TCP/IP) Config, Netstat, SNMP
PQ77840	TCP/IP) IPCS enable network management interface APIs
PQ79583	(TCP/IP) CPU missing from TCP/IP trace
PQ78753	(TCP/IP) Correct FTP port & IP field information in SMF records
PQ74292	SNMP getnext request error
PQ81716	Telnet error in the date field for logon and logoff times
PQ83920	Shareport not distributing connections evenly
PQ84072	NETSTAT socket option displays incorrect information
PQ92481	SNA collection exception CEE0374C Condition=CEE3204S
II13699	Informational APAR on CD/390 API new function

Required maintenance on z/OS 1.5:

APAR Number	<u>Description</u>
PQ78753	Correct FTP port and IP field information in SMF records
PQ81716	Telnet error in the date field for logon and logoff times