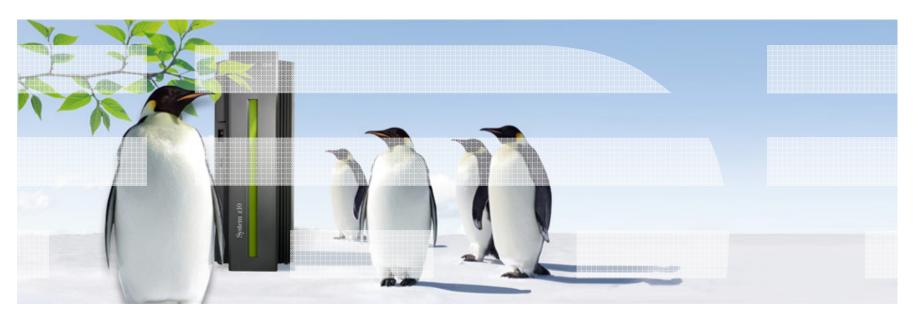


z/VM Order, Install and Service Overview

2010 Blooming Basics for z/VM & Linux on System z





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Topics

Ordering the z/VM Product Package

- Base Components
- Priced Features
- Installing z/VM
 - 1st level or 2nd level
 - 3390 or SCSI
- Enabling Features
- Servicing z/VM
 - Corrective Service
 - Recommended Service Upgrade
 - Automated Tools
 - Additional Service Tasks
- References



Ordering the z/VM Product Package

How do I get z/VM?

- z/VM is ordered via the <u>System Delivery Offering (SDO)</u>
 - → SDO is made up of:
 - z/VM pre-installed base components
 - pre-installed free and priced features
 - other IBM Licensed Products

How do I order the package?

- Call 1-888-SHOP IBM (746-7426)
- Use IBM ShopzSeries online

• What choices do I have to make?

- Tape or DVD or electronic delivery
 - → Tape: can only be installed to 3390 (CKD) DASD
 - → DVD or Electronic: can be installed to 3390 or SCSI (FBA)
- Select priced features
 - → DirMaint
 - → RACF
 - → Performance Toolkit
 - → RSCS
- Other IBM products
 - → See the SDO product lists for z/VM V5 R4.0 and V6 R1.0

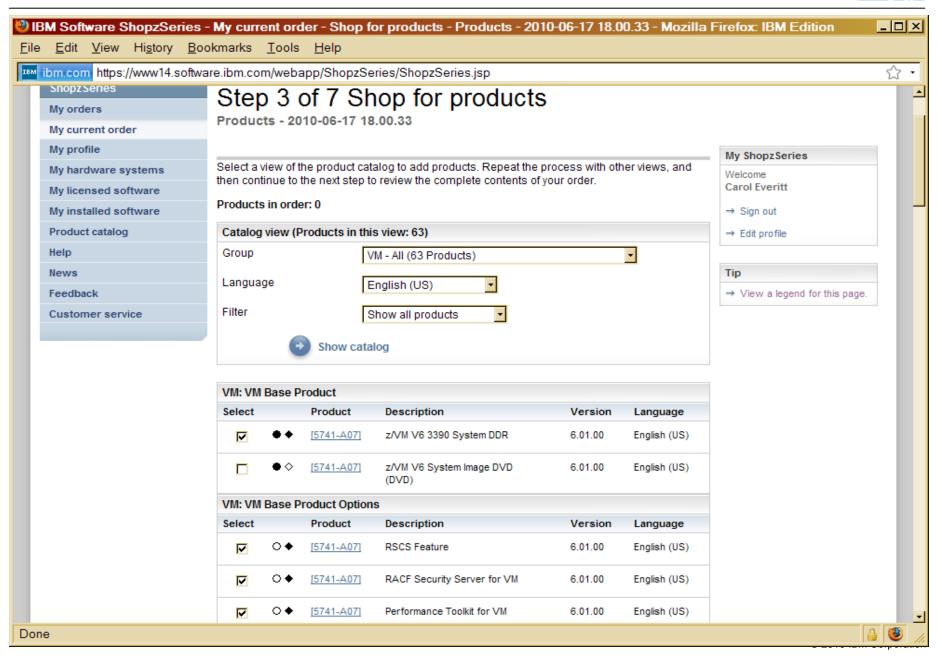


What do you get when you order "z/VM"?

- Installation media tape, DVD or electronic
 - Pre-installed product and first recommended service (RSU)
- Program Directories for pre-installed products and features
 - z/VM base (CP, CMS, LE, VMSES/E, TCP/IP, etc.)
 - Priced features
 - → DirMaint, RACF, RSCS, Performance Toolkit
 - Unpriced products
 - → EREP, ICKDSF, OSA/SF, HCD/HCM
- License document with Terms and Conditions
- "Guide for Automated Installation and Service"
- z/VM Publications DVD
- Other licensed products, if you ordered any, and all the stuff that comes with them

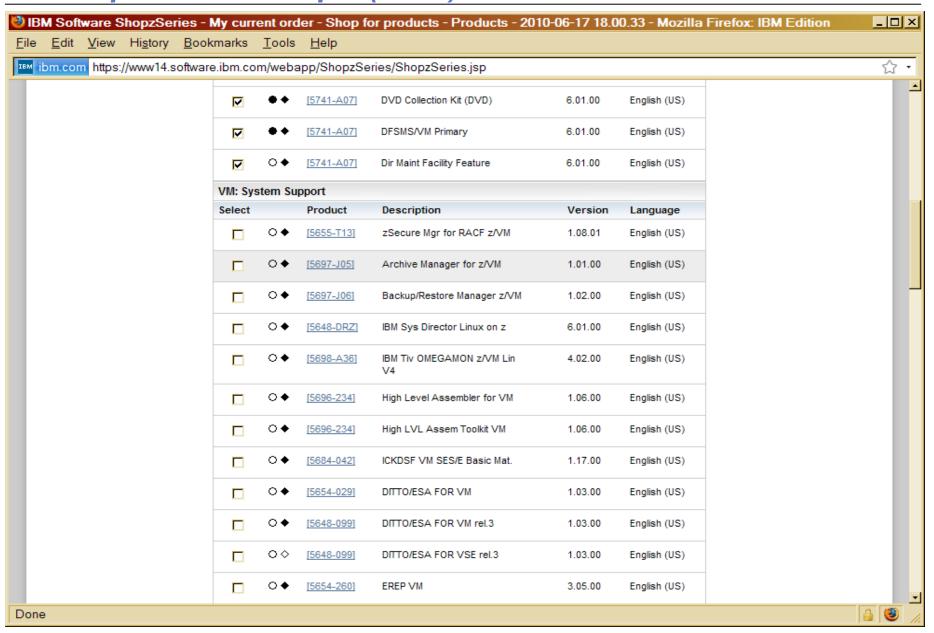
IBM Screenshot of ordering z/VM thru ShopzSeries





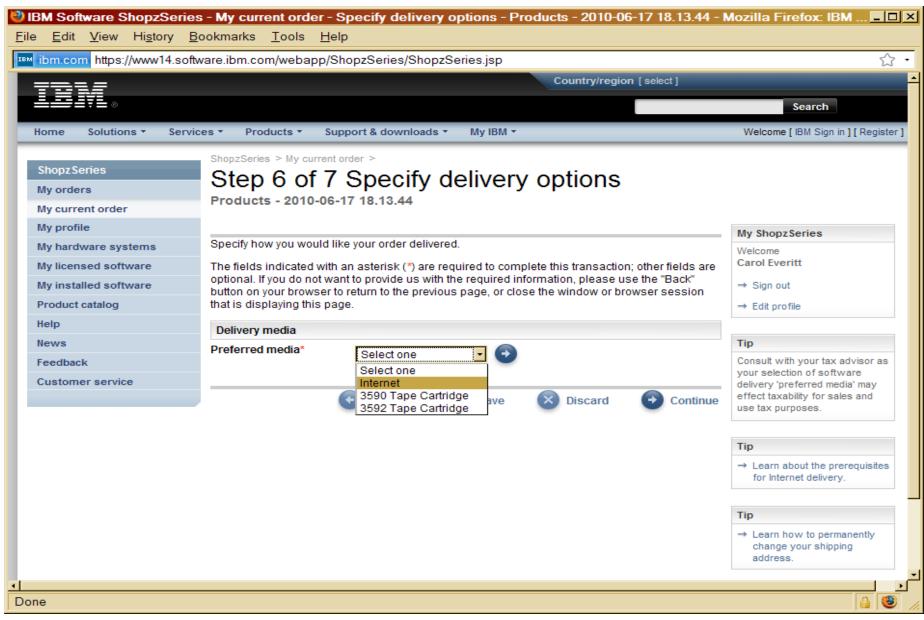
IBM ShopzSeries Example (con't)





ShopzSeries Example (con't)







Installing z/VM

- z/VM can be installed directly to an LPAR as a first level system or as a second level guest on an existing z/VM system
 - First level is your only choice if you don't have an existing level of z/VM
 - Second level installation is a good choice if:
 - → You have an existing level that you need to migrate to the new level
 - → You want to run test workloads prior to moving to production
 - → You don't have a first level LPAR available
- Choose the type of DASD you will use: 3390 or SCSI
 - If you ordered z/VM on tape, you can only use 3390 DASD (model 3 or model 9)
 - For SCSI volumes, any size volume larger than 3.5GB may be used but the installation process will only use up to 10GB per volume.



Installing z/VM

- The "Guide for Automated Installation and Service" provides step by step instructions for installing z/VM
 - Part 1: Tape installation, 1st or 2nd level
 - Part 2: DVD or Electronic Media installation, 1st or 2nd level
- Each part contains the requirements for that type of installation and the associated planning worksheets. Review the installation requirements and use the planning worksheets for the type of installation you are doing
- Parts 3 and 4 cover Post Installation tasks and Service

NOTE: The "Guide for Automated Installation and Service" is for the z/VM product package only. Other IBM LPs (such as High Level Assembler and C/C++) have their own installation instructions. See the Program Directory for each IBM LP for installation information.

Screenshot of Planning Worksheet for Tape Installation



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Screenshot of Planning Worksheets for DVD Installation



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Enabling Preinstalled Features

- The z/VM product deliverable contains
 - 9 base components
 - → CP, CMS, GCS, REXX, Language Environment (LE), Dump Viewing Facility (DV), TSAF, AVS and VMSES/E
 - 5 enabled unpriced features
 - → TCP/IP, EREP, HCD and HCM, ICKDSF and OSA/SF
 - 4 disabled priced features
 - → DirMaint, RACF for z/VM, RSCS and Performance Toolkit
- Most components need some customization and configuration.
- The priced features must be enabled and then configured. You must have purchased a license for a feature in order to enable and use it.
- If a priced feature is not enabled, the feature will not run.
- Information on enabling a priced feature is found in the Program Directory for that feature.



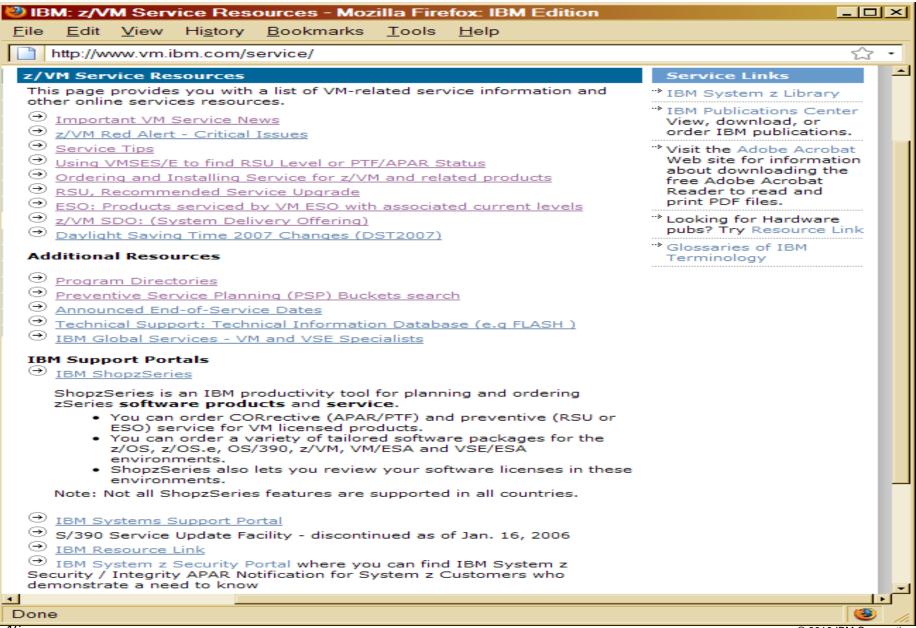
Servicing z/VM

- Two main types of service for z/VM
 - Corrective Service (CORs)
 - → Program Temporary Fixes (PTFs)
 - →Individual PTFs are ordered for each product or feature separately
 - Recommended Service Upgrade (RSU)
 - → Selected corrective service for z/VM and the pre-installed components
 - →PTFs are included on an RSU based on problem severity and/or the number customer orders for a particular PTF
 - → RSUs are created several times per year for each release of z/VM
 - → Even if a feature is not enabled service on an RSU will be installed if entire RSU is installed
- The <u>z/VM Service Resources</u> website provides additional information on a variety of topics related to service for z/VM and products that run on z/VM. It also contains a schedule of RSUs for z/VM and the contents of those RSUs.

IBM

Screenshot of z/VM Service Resources page







Automated Tools

- The VMSES/E component of z/VM provides the tools that are used to install service to z/VM and most products that run on VM
- Installing service can be complicated by pre-requisites and corequisites
- Entering numerous commands can lead to errors
- Automated service commands are provided to reduce the chance or errors
 - SERVICE EXEC
 - → Can be used to install CORs and RSUs
 - → Ensures that all required pre-requisite service is installed
 - → Ensures that service is installed on components in the correct order to satisfy product dependencies
 - PUT2PROD EXEC
 - → Copies serviced parts from test build locations to production locations
 - → Rebuilds segments
 - → Puts new CPLOAD MODULE onto production parm disk



Additional Service Tasks

- Other task that are related to servicing your system
 - View VMSES/E message logs: VMFVIEW (service, put2prod, etc.)
 - View service memos and manage software inventory:
 - → VMFUPDAT (sysmemo, syssuf, etc.)
 - Find out RSU or PTF install status: SERVICE .. STATUS
 - Rebuild executables and segments:
 - →SERVICE .. BUILD
 - → SERVICE .. BLDNUC
 - Install local service or local modifications: LOCALMOD
 - Remove local service or a PTF: VMFREM



References

VM web pages

- http://www.vm.ibm.com/ the z/VM home page
- http://www.vm.ibm.com/library/ contains links to the PDF files for the VM manuals, to the IBM InfoCenter for z/VM and to Redbooks for VM
- http://www.vm.ibm.com/service/ contains specific information related to service

Specific Publications

- "Guide for Automated Installation and Service"
- "Service Guide"
- "VMSES/E Introduction and Reference"
- Program Directories for individual products (z/VM, TCP/IP, etc.)