

# Mobile Computing with System z

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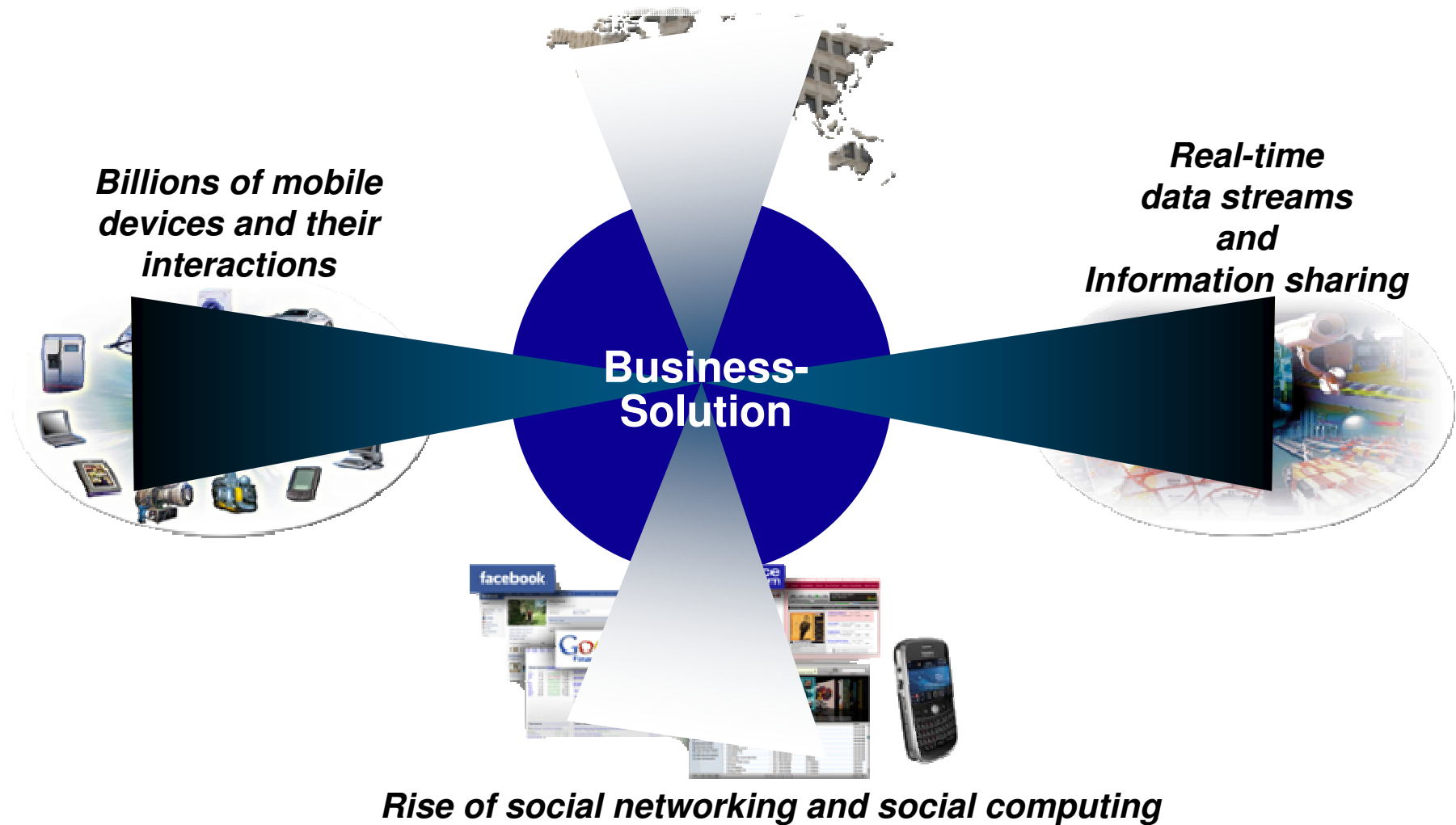
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## Globalization and Globally Available Resources





## IBM Research The 2013 Global Technology Outlook

# Mobile First



- Mobile devices are emerging as **primary design point** for end-user access to IT
- More than a new access point to view existing back-end systems
- Mobile First is about: Behavior like consumer applications
  - constantly connected clients
  - quickly accomplishing single tasks and then move on
- Is accelerating the integration of cloud, social, and analytics

[http://www.b2match.eu/system/softwaredays2013/files/Global-Technology-Outlook-2013\\_IBM.pdf?1366628169](http://www.b2match.eu/system/softwaredays2013/files/Global-Technology-Outlook-2013_IBM.pdf?1366628169)



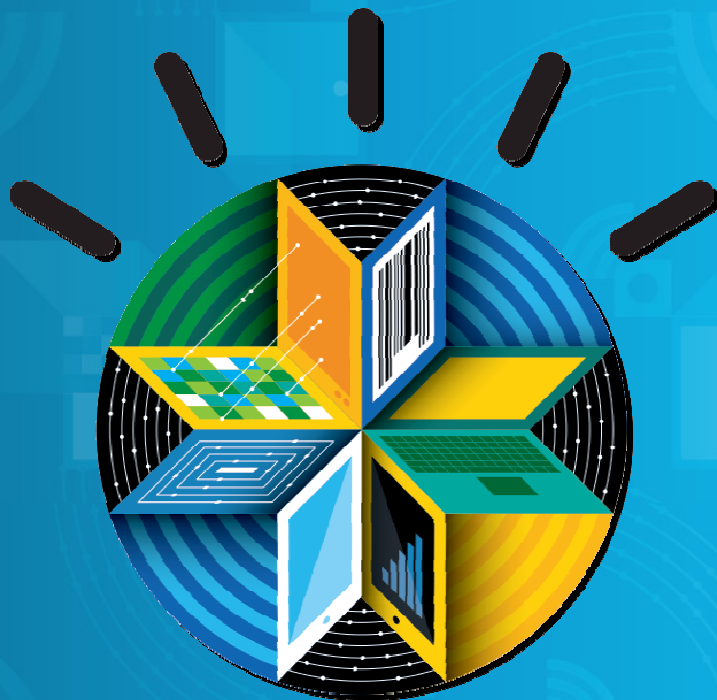
## Mobile First - Mobile Applications are Not Miniature PC applications..

<b>Usage Context</b>	<div data-bbox="415 394 527 557">1 m</div> <div data-bbox="764 391 947 597"></div> <div data-bbox="667 630 1031 670"><b>Mobile Applications</b></div> <ul style="list-style-type: none"><li>▪ User may be in the middle of some other activity (e.g. shopping in a supermarket)</li><li>▪ Interactions are short and may be interrupted</li><li>▪ Users are very impatient</li></ul>	<div data-bbox="1352 451 1625 570"></div> <div data-bbox="1436 630 1736 670"><b>PC Applications</b></div> <ul style="list-style-type: none"><li>▪ Using the application is the primary activity</li><li>▪ Interactions are longer and more focused</li><li>▪ Users are impatient</li></ul>
<b>Mode of Interaction</b>	<ul style="list-style-type: none"><li>▪ Non-keyboard: touch prevalent, also speech</li><li>▪ Typing should be minimized</li><li>▪ Screen size/real-estate is small</li></ul>	<ul style="list-style-type: none"><li>▪ Keyboard and mouse</li><li>▪ Typing is okay</li><li>▪ Larger screen size for presenting information</li></ul>
<b>Other considerations</b>	<ul style="list-style-type: none"><li>▪ Integration with device capabilities (e.g. camera, GPS, accelerometer)</li><li>▪ Offline behavior</li></ul>	

# IBM MobileFirst

02-2013

## The Broadest Portfolio of Mobile Solutions



### IBM MobileFirst Platform



IBM Worklight

IBM Rational Test Workbench

IBM Mobile Application Platform Management

### IBM MobileFirst Management

### IBM MobileFirst Security

### IBM MobileFirst Analytics



## IBM Worklight - Consistent Mobile End-user Experience

Part of the IBM MobileFirst family - Mobile Application Platform for smartphones and tablets

- Simplifies the development of mobile applications ←
- across multiple mobile platforms - iOS, Android, BlackBerry, and Windows® Phone



### Typical Customer Pain Resolved with Worklight:

- First mobile app was created through expensive native development by 3 parties
- No consistent user experience across mobile platforms
- No code reuse between mobile and PC environments
- User was required to install multiple apps - impossible to update existing app without redeploying the entire native app



## Simplified Development – What is Difficult with Mobile Applications ?

Need to use familiar web technologies:

- HTML5, CSS, JavaScript

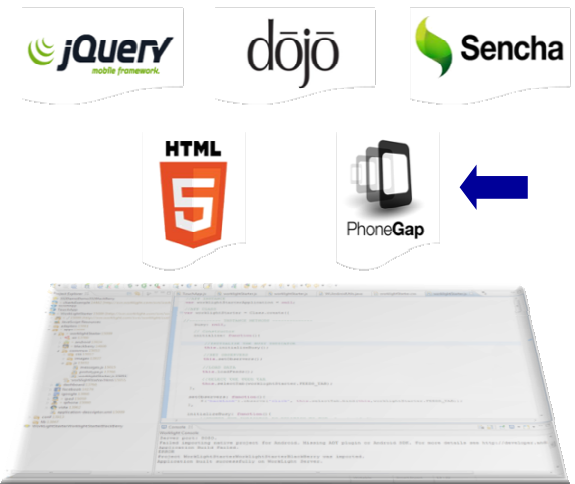
**Plus (Hybrid applications)**

Support all major mobile platforms with proprietary tools, languages and APIs:

- Android phones and tablets
- Windows 7 and Vista (Deprecated)
- BlackBerry 6 and 7
- BlackBerry 10
- iPad
- iPhone
- Mac OS X Dashboard (Deprecated)
- Mobile Web Application
- Windows 8 desktop and tablets
- Windows Phone 7.5
- Windows Phone 8



Leverage common HTML5 and mobile libraries/frameworks:







# IBM Worklight – Support for Different Mobile Application Styles



## Web

- HTML, JavaScript, CSS
- Accessed from a mobile web browser
- No device-specific capabilities



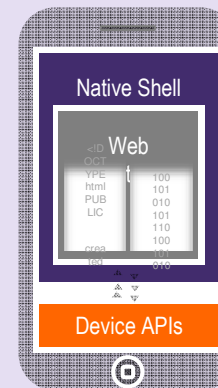
## Mobile Web

- HTML, JavaScript, CSS
- Accessed from a mobile web browser; mobile-optimized UI
- Limited access to lower-level device capabilities



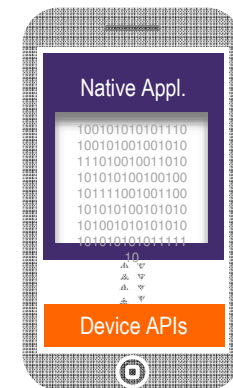
## Hybrid Mobile

- HTML, JavaScript, CSS, with optional native code
- Installed and run like a native mobile app; mobile-optimized UI
- Access to lower-level device capabilities

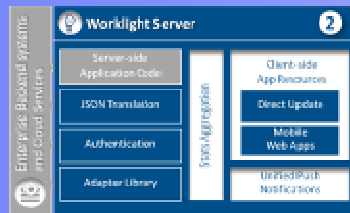


## Native

- Native code
- Access to full set of lower-level device capabilities







## Worklight Server

Mobile middleware offering unified push notifications, version management, security and integration

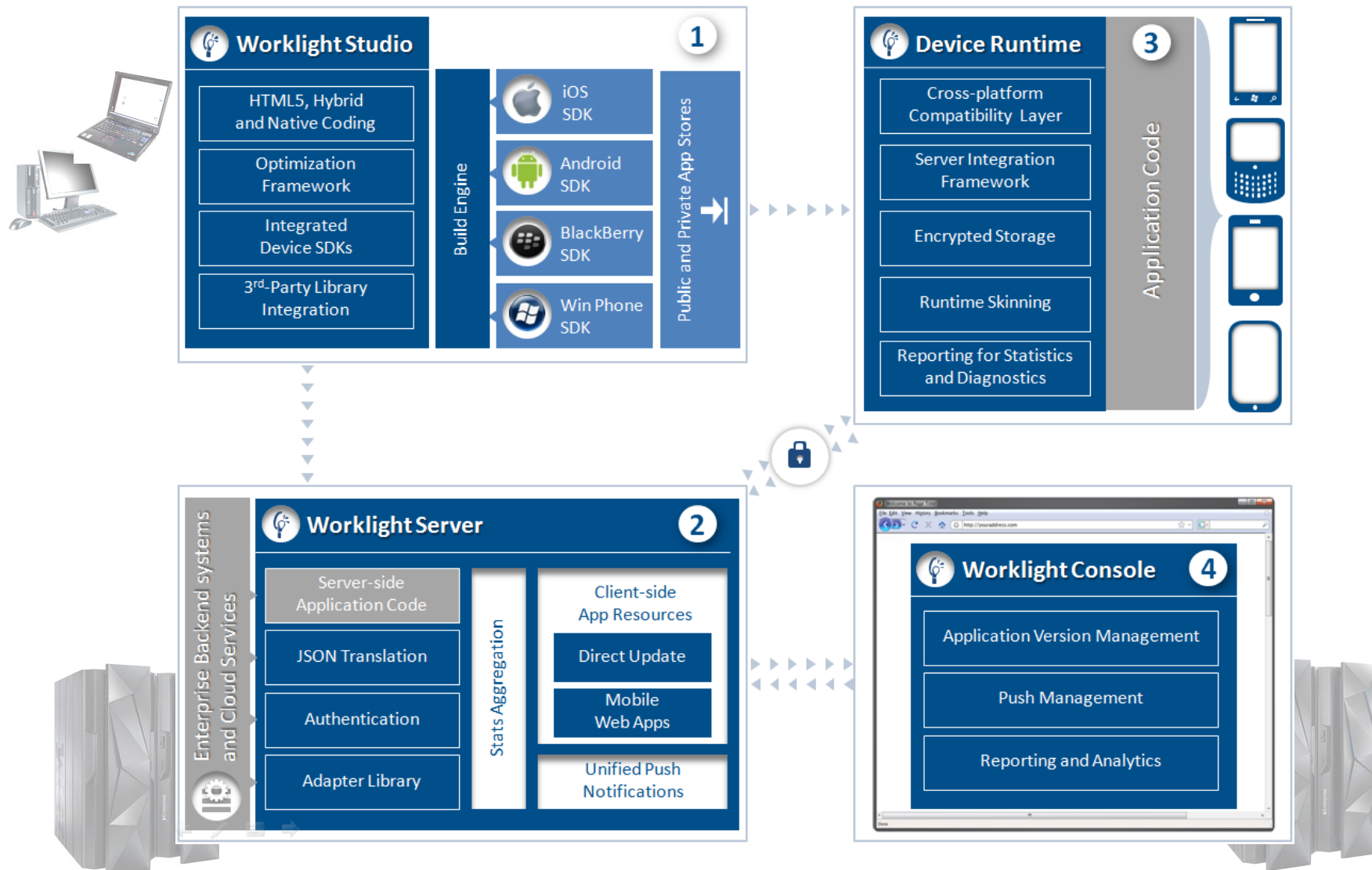


## Worklight Console

A web-based console for real-time analytics and control of your mobile apps and infrastructure

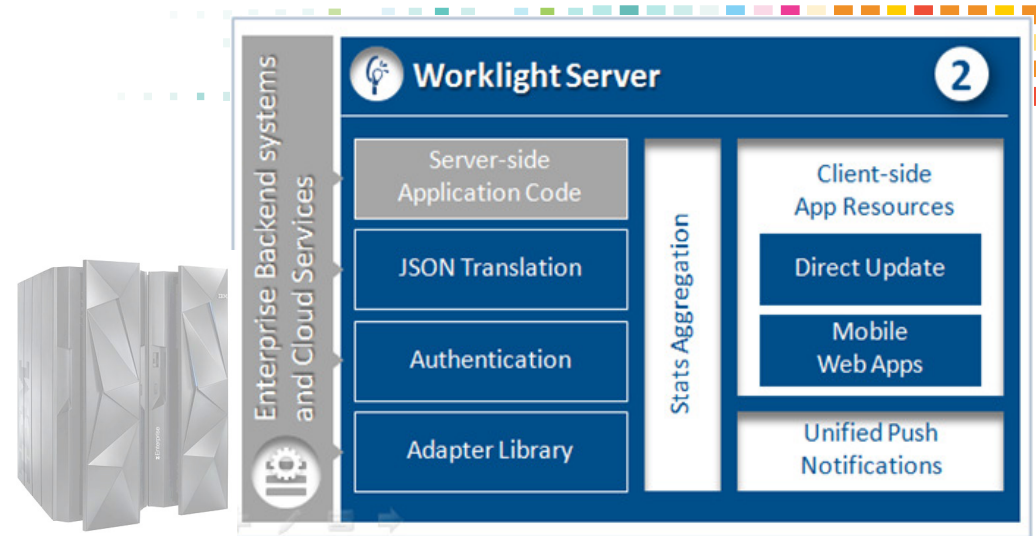


# Worklight Components Overview





## Worklight Server



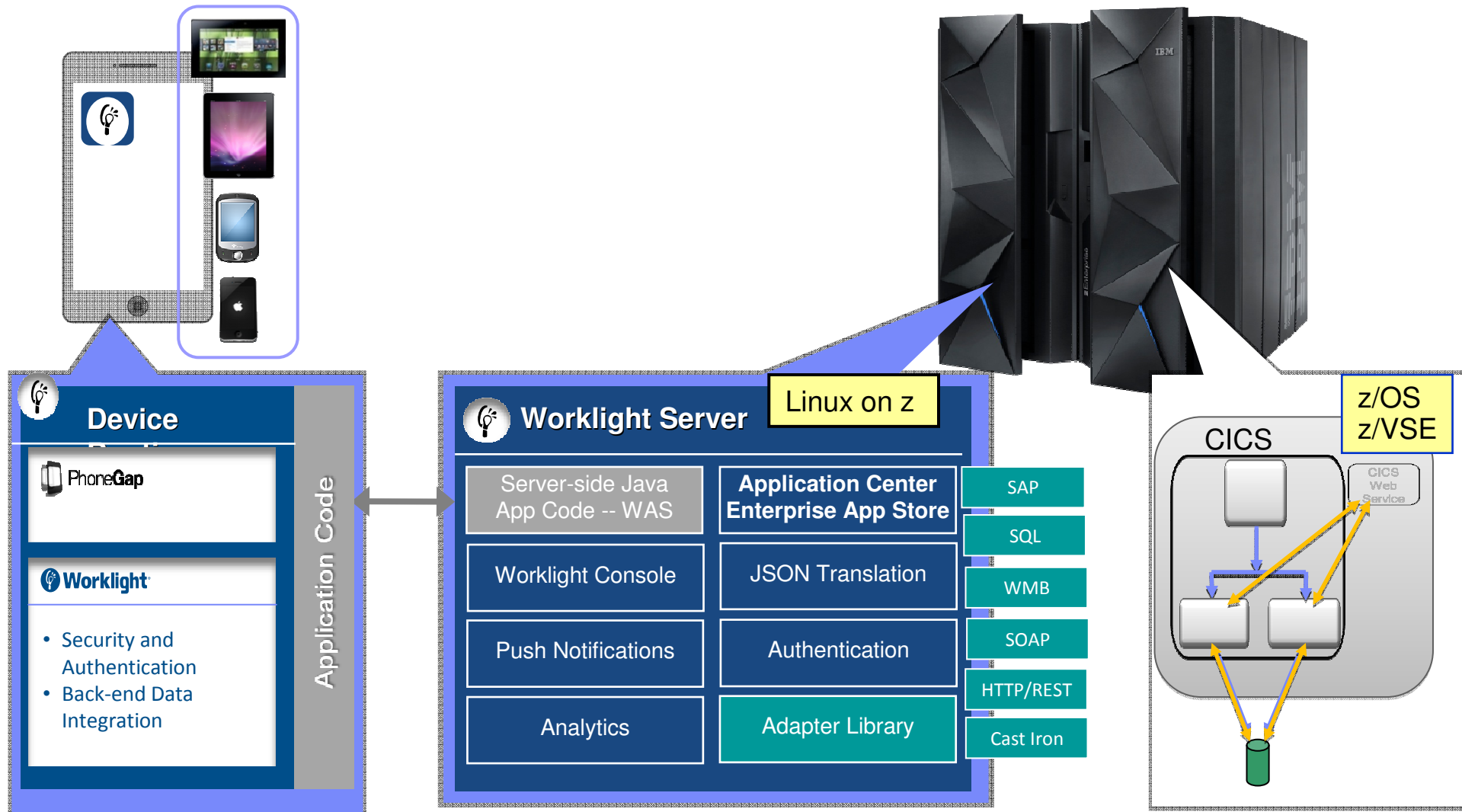
Worklight Server is a **WebSphere Application Server (WAS)/Java application**, supported on **System z Linux** – WAS 7, 8, 8.5 on SLES 10, 11, and RHEL 5, 6

**Adapters** are used to communicate to back-end services like databases, transaction systems, MQ, etc.

**Performs protocol mediation** - JSON is used to communicate to mobile devices – translation is done to HTTP or Web Services that are used by server components.



## IBM Worklight Server - Architecture on Linux on System z

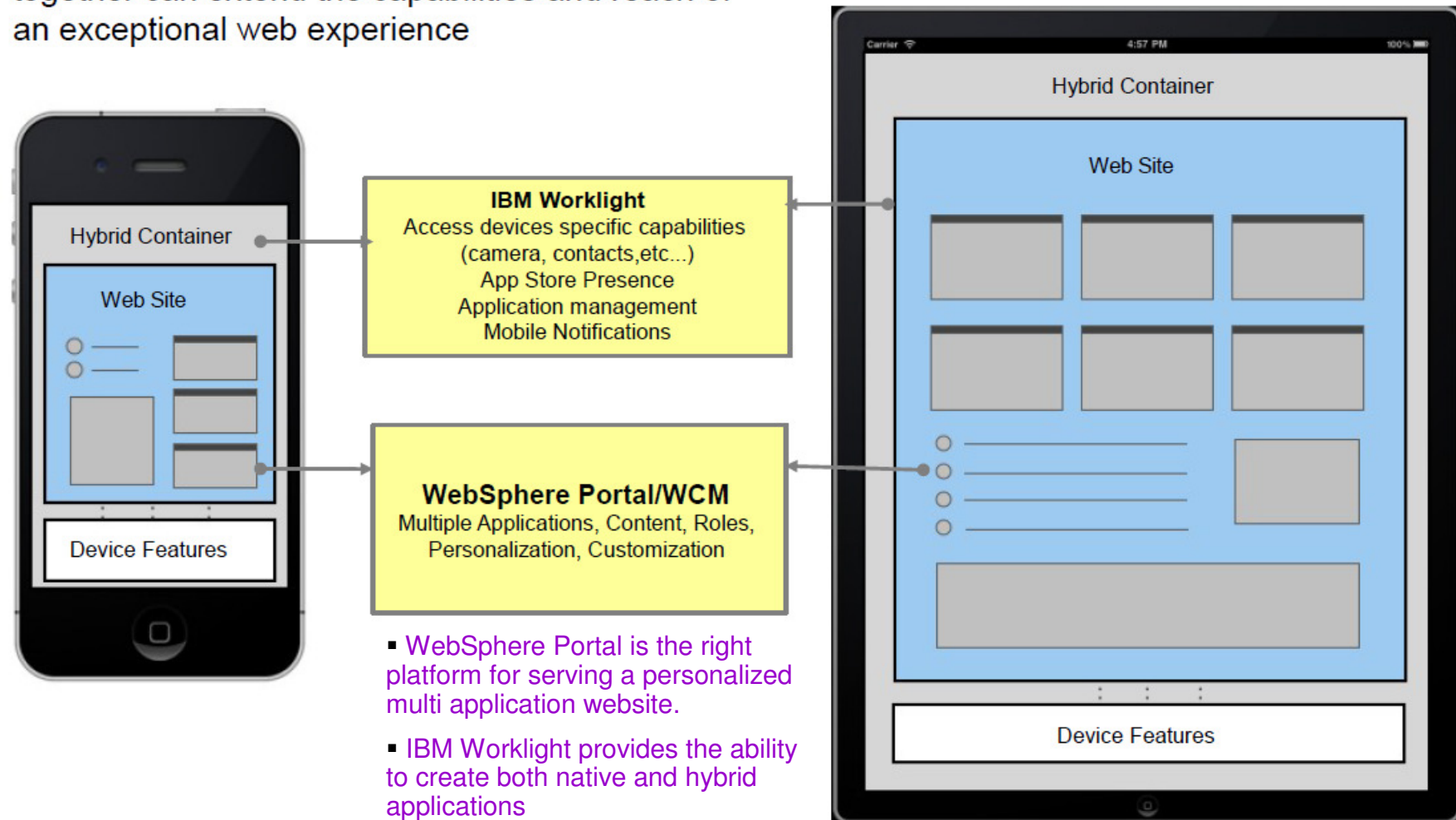


Worklight Video: [http://www.youtube.com/watch?feature=player\\_embedded&v=zHnFw70XXXo](http://www.youtube.com/watch?feature=player_embedded&v=zHnFw70XXXo)



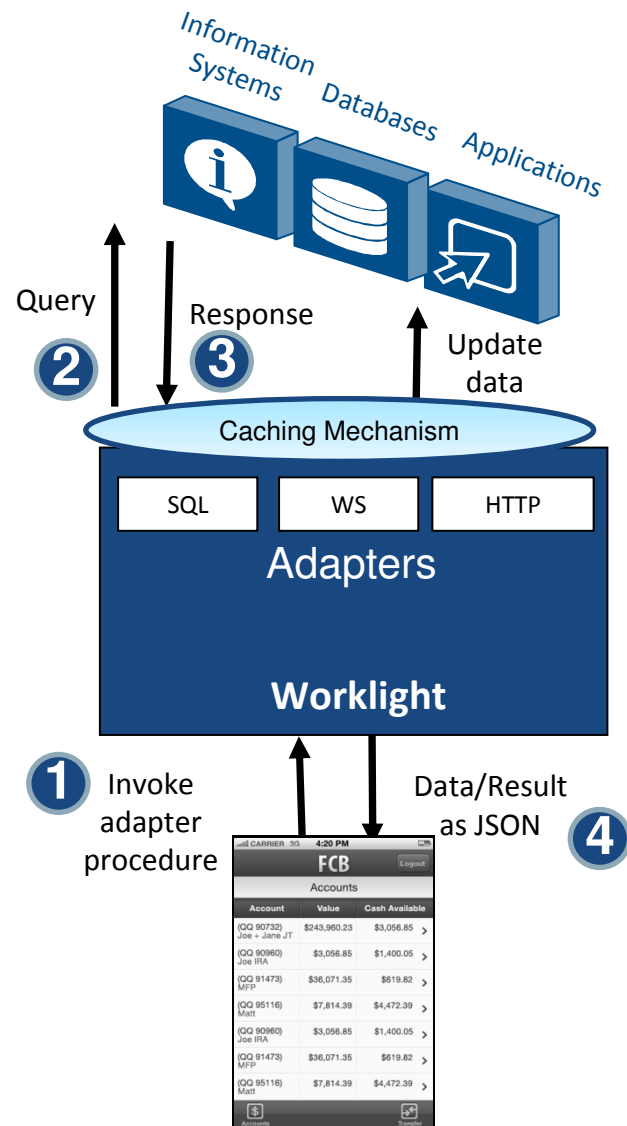
## Hybrid – Worklight and WebSphere Portal together

WebSphere Portal/WCM and IBM Worklight used together can extend the capabilities and reach of an exceptional web experience





## Worklight Server- Adapters



### Universality

- Supports multiple integration technologies and back-end information systems

### Read-only & Transactional Capabilities

- Adapters support read-only and transactional access modes to back-end systems

### Security

- Flexible authentication APIs for back-end connections
- Connected user identity control

### Caching

- Leveraged to store data retrieved from back-end

### Transparency

- Uniform exposure of back-end data for all adapter types

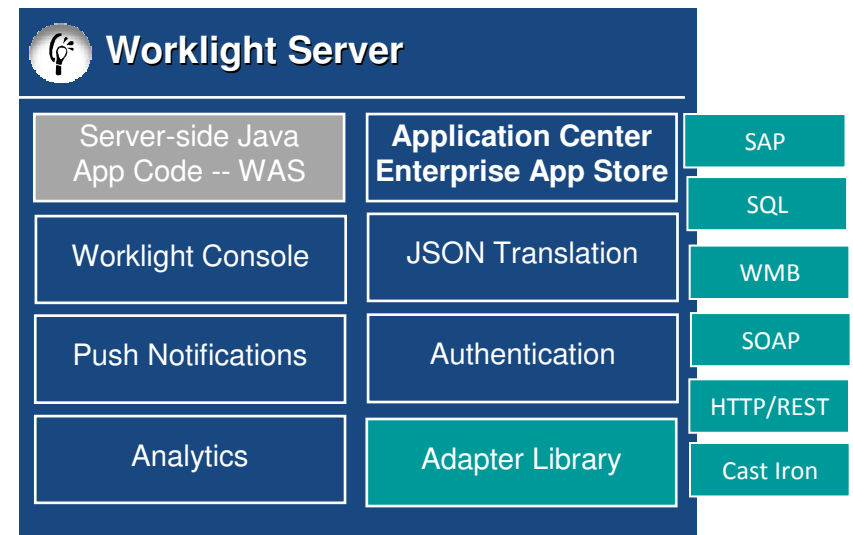
### Fast Development

- Defined using simple XML syntax
- Easily configured with JavaScript APIs



## Worklight Studio - developing adapters

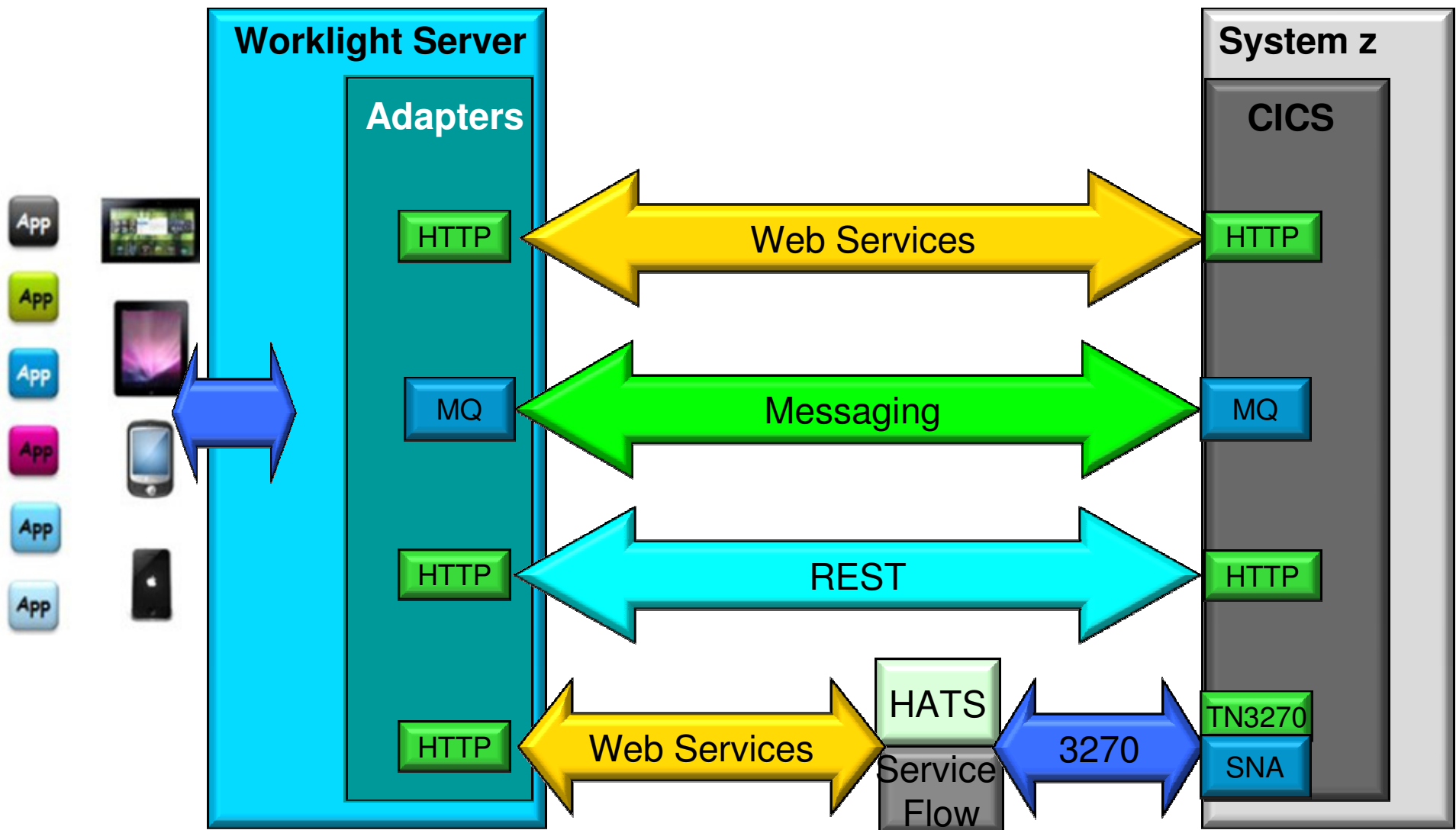
- An Adapter is a transport layer used by the Worklight Platform to connect to various back-end systems.
  - Executed on Worklight server
  - Implemented in JavaScript by default
    - Can be custom-coded in Java
  - Simple client-side JavaScript invocation model through Worklight client API
- Adapters are used for:
  - Retrieving information
  - Performing actions
- Out of the box Adapter support:
  - HTTP Adapter (supports both REST and SOAP)
    - You can use the HTTP adapter to send GET, POST, PUT, and DELETE HTTP requests and retrieve data from the response body. Data in the response can arrive in XML, HTML, or JSON formats. JSON (JavaScript Object Notation) is the newest format developed for mobile communications.
  - Messaging (WMB, MQTT)
  - SQL Adapter





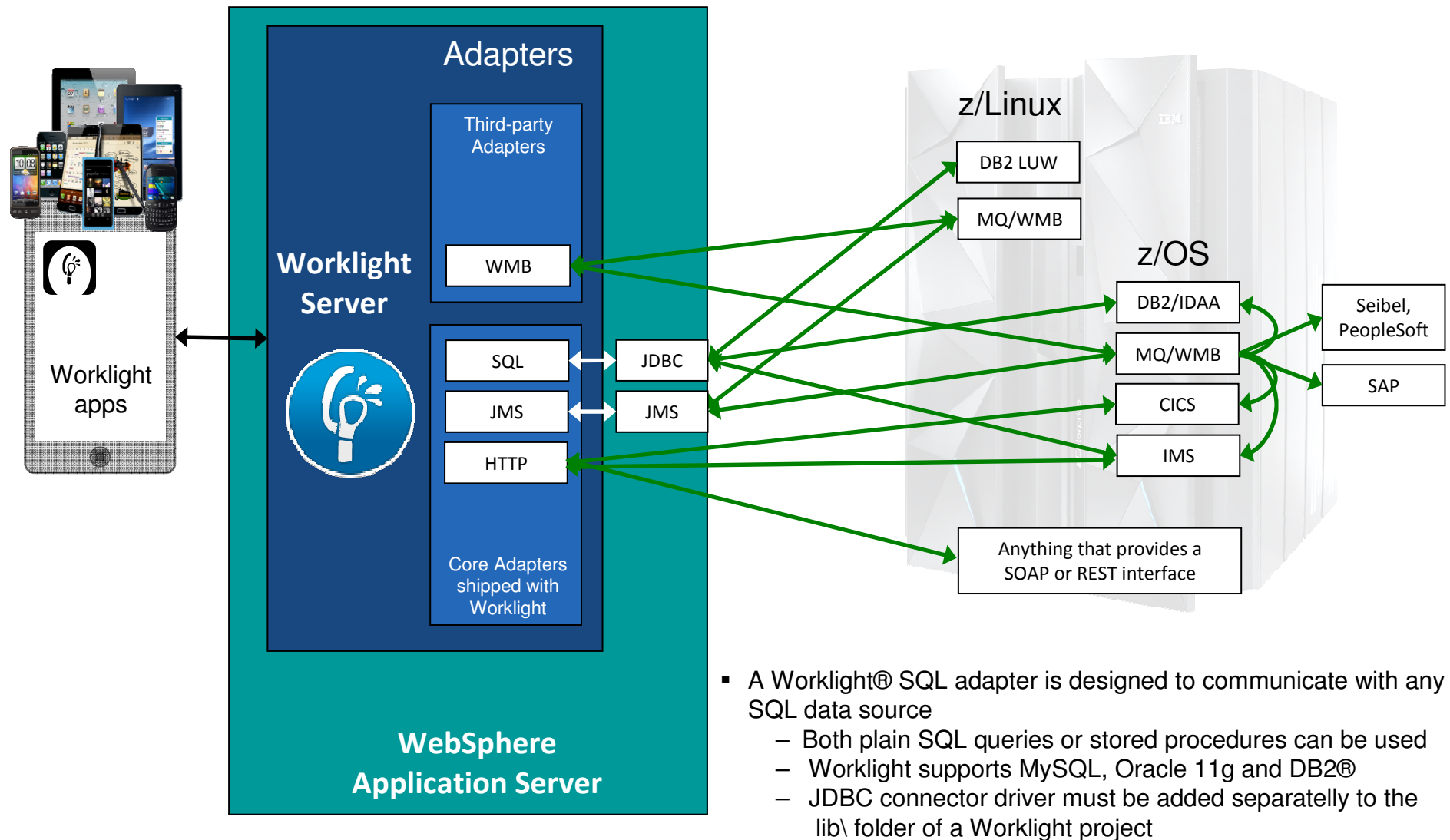


## CICS Connectivity Options with Worklight



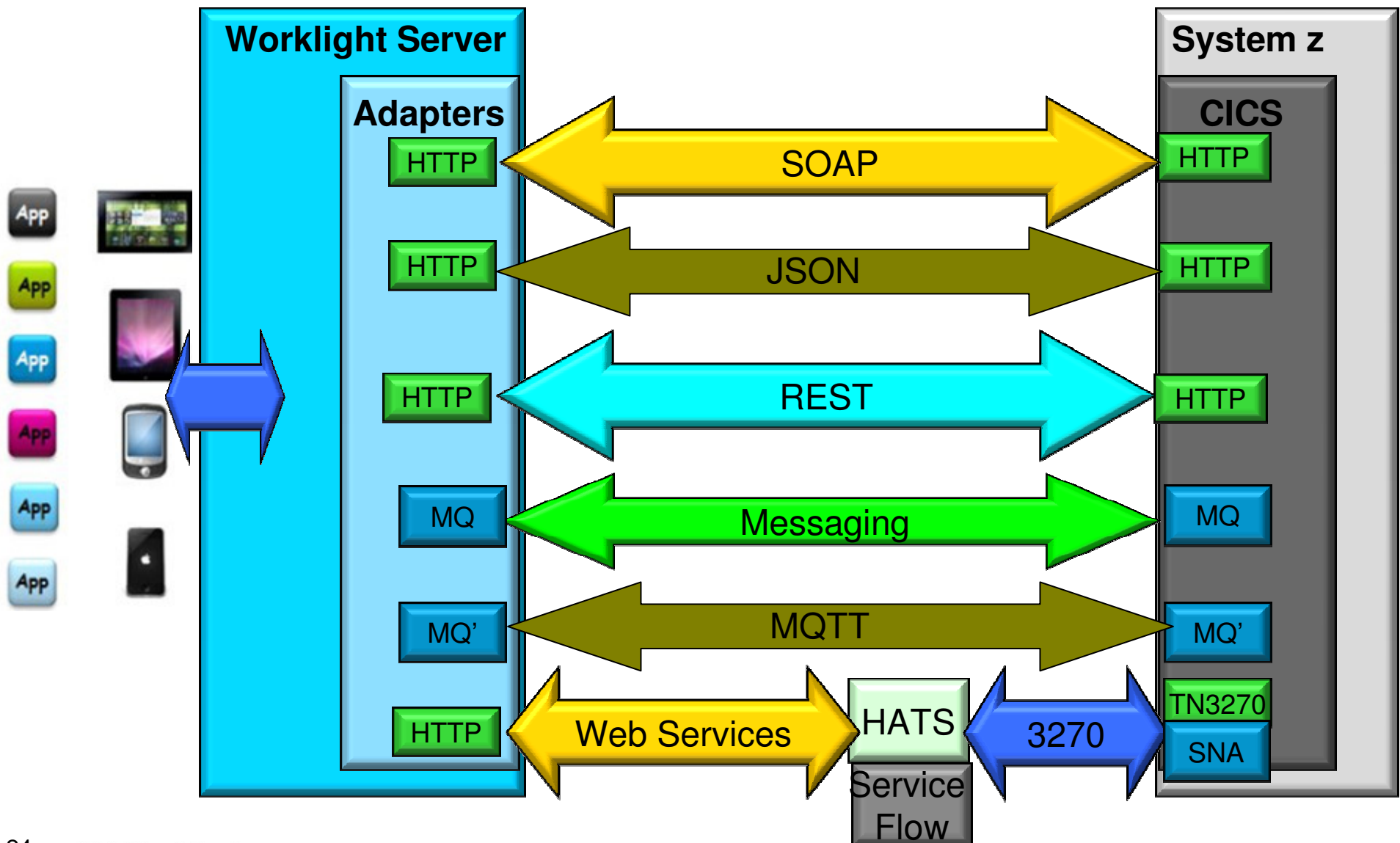


## Mobile App Connectivity to System z - via Worklight Adapters



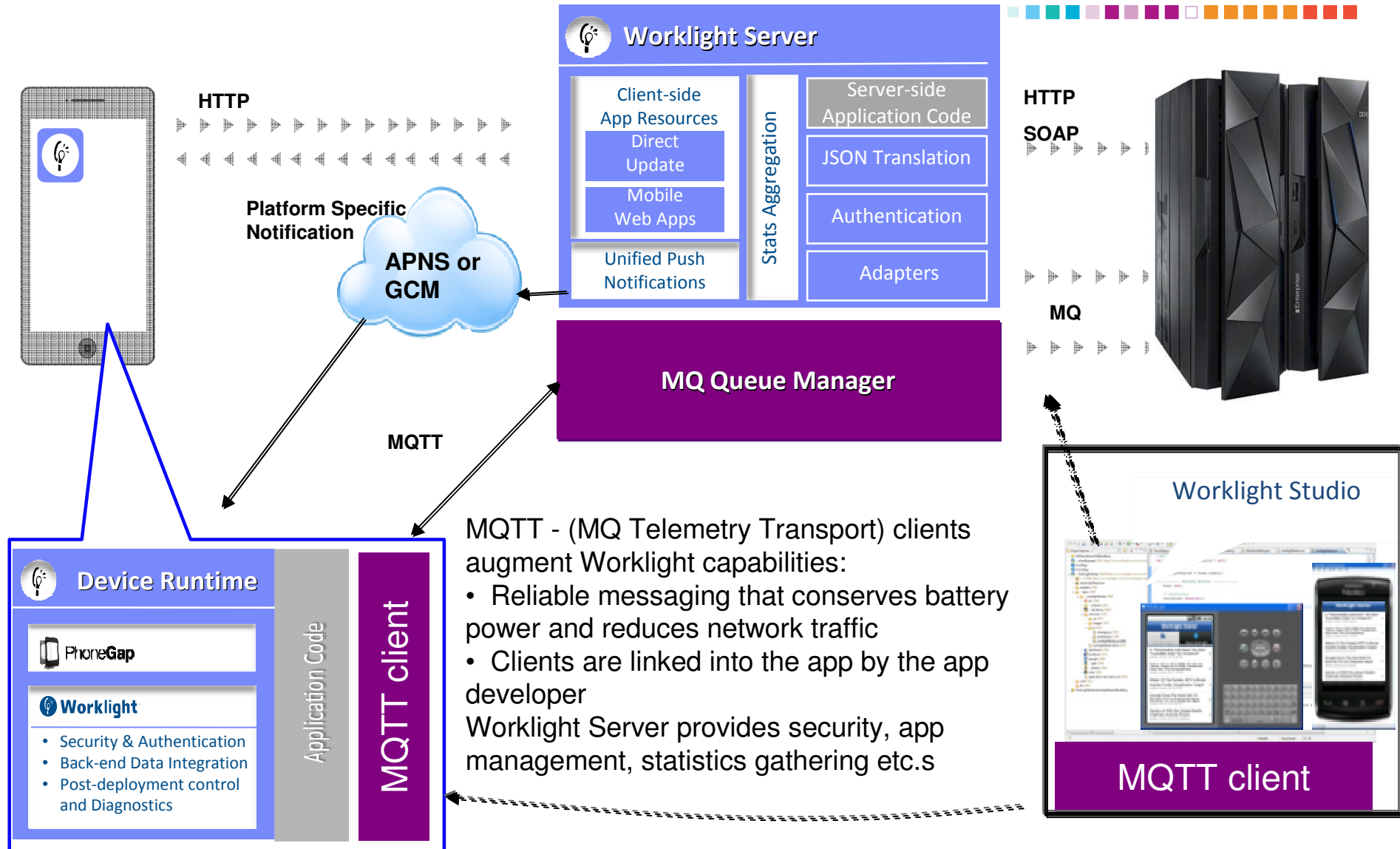


## CICS Connectivity Options with Worklight





# Lightweight MQ for Key Enterprise Messaging (MQTT)





## JSON – JavaScript Object Notation

<http://en.wikipedia.org/wiki/JSON> - 6-2013

- **JavaScript Object Notation (JSON)** - Human-readable data interchange
- Open standard - derived from the JavaScript for representing simple data structures
- Used together with JavaScript on Demand (JOD), Ajax or WebSockets for transmission of data between client and server



## CICS Transaction Server Feature Pack for Mobile Extensions V1.0



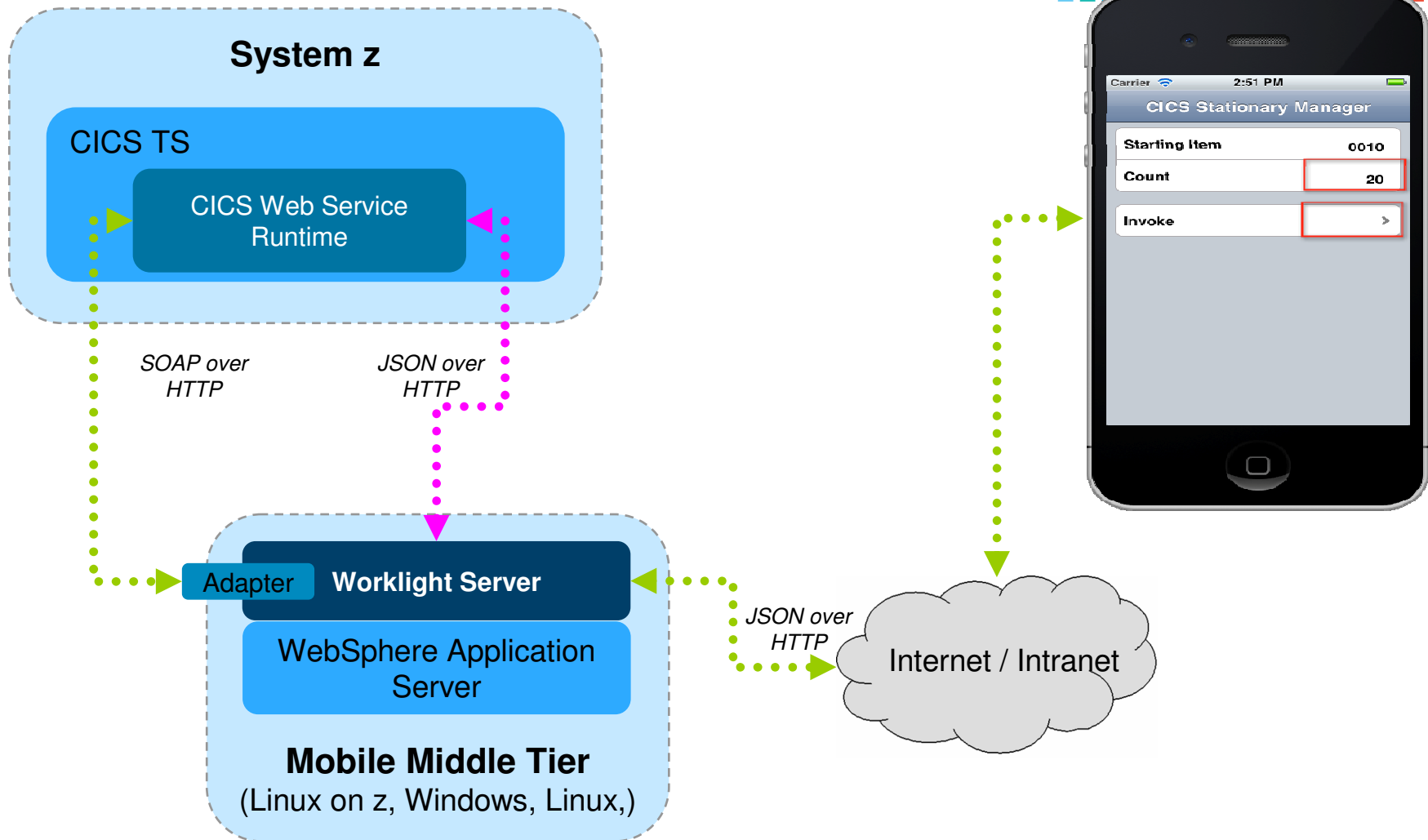
The CICS TS Feature Pack for Mobile Extensions V1.0 enables you to extend the reach of your existing COBOL, C/C++, and PL/I programs to mobile devices, without having to make costly changes to your applications. The feature pack adds support for web service requests using JavaScript Object Notation (JSON) and the conversion between JSON and high-level language data structures, creating an efficient method of consuming enterprise data on a mobile device.

- Ideal for companies that wish to build mobile applications to exploit existing enterprise services hosted within the robust and scalable CICS environment
- Uses existing CICS web service technology: a separate WSBIND file provides the mapping from the COBOL, C/C++, or PL/I language structures to JSON, or from JSON back to the language structure
- Requests are processed by CICS in a web service pipeline, taking advantage of the proven web service infrastructure within CICS Transaction Server
- JSON greatly simplifies connectivity to mobile devices, particularly when using IBM Worklight Server, as you no longer need to write extensive custom adapter code to invoke CICS services

The CICS TS Feature Pack for Mobile Extensions V1.0 is available for CICS TS V4.2 and CICS TS V5.1



## CICS TS – Easier Communication via JSON

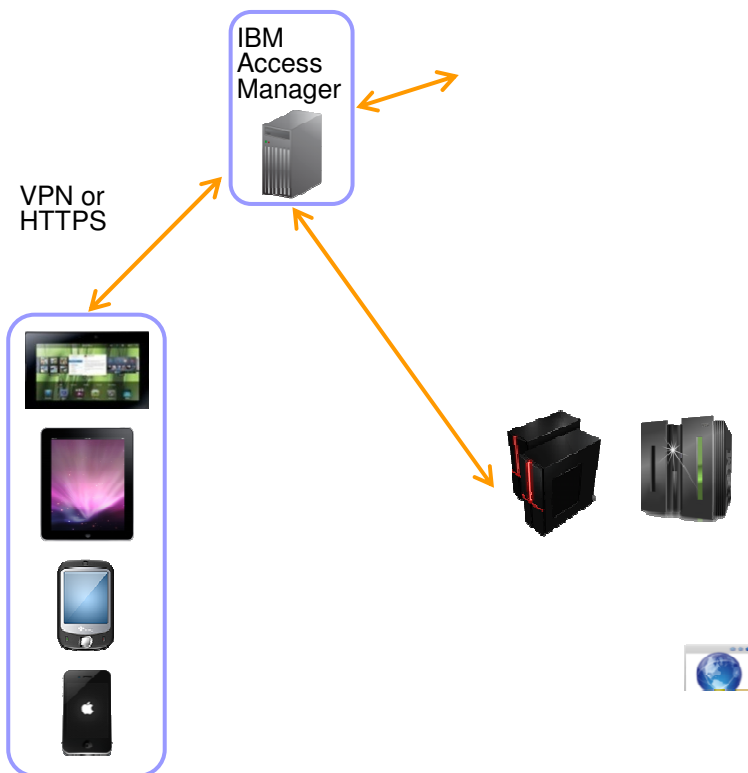






## Mobile Access Security

*IBM Security Access Manager for Cloud and Mobile extends user access protection to mobile and cloud environments using federated SSO, authenticating and authorizing the user and their device*



### Client Challenge

Ensuring users and devices are authorized to access enterprise resources from that specific device.

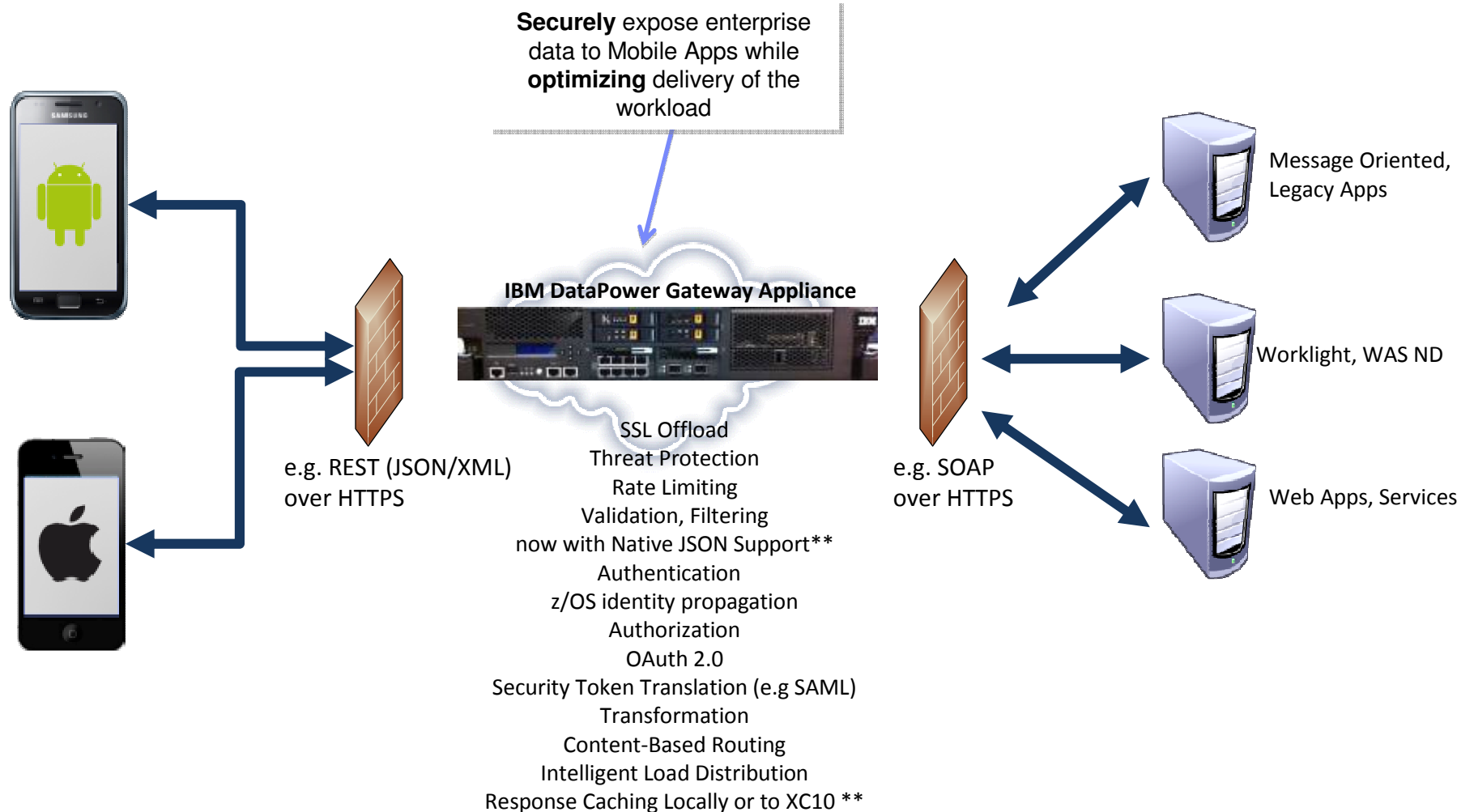
### Key Capabilities

- Satisfy complex context-aware authentication requirements
- Reverse proxy, authentication, authorization, and federated identity
- Mobile native, hybrid, and web apps
- Flexibility in authentication: user id/password, basic auth, certificate, or custom
- Supports open standards applicable to mobile such as OAuth
- Advanced Session Management



# Connect Mobile Apps with Enterprise Apps & Services

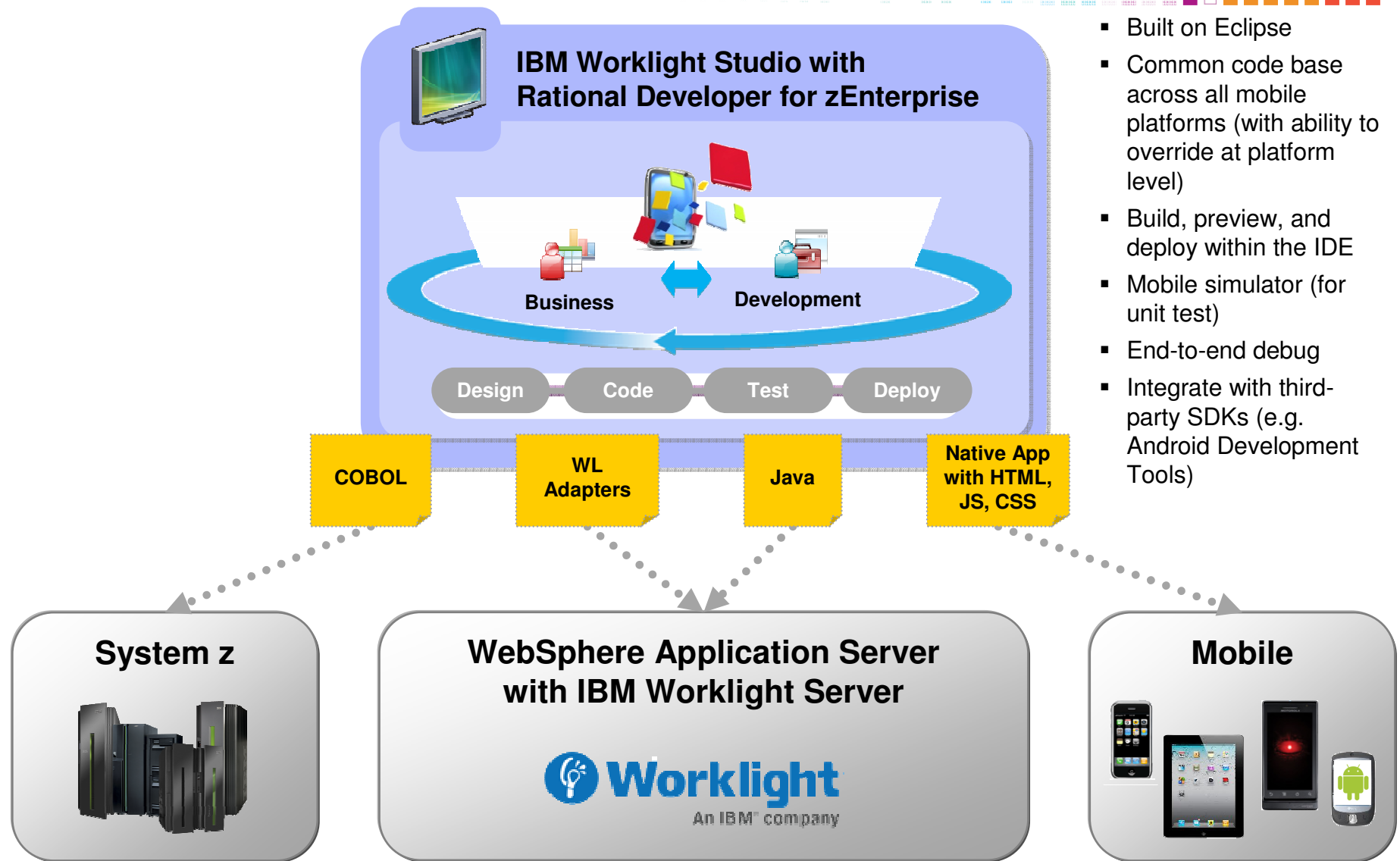
*Security, Control, Integration & Optimization of mobile workload*



Enhanced form-based authentication support for quick integration with **Worklight applications** running on mobile devices \*\*  
Ready-to-use configuration pattern as reverse proxy & security policy enforcement point in front of **Worklight Server**\*\*



## Development for IBM Worklight on System z





## IBM MobileFirst in Action

<http://www.ibm.com/mobilefirst/us/en/see-it-in-action/>

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## See how your peers achieve measurable results

AIR CANADA enjoys an almost

**80%**

cost reduction vs traditional check-in

Air Canada offers customers a choice of Web, kiosk or mobile device self-service to check in, and to access services and information

Watch the video



View case studies by:

All business needs

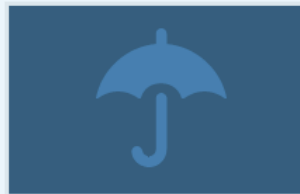
All studies



TRAVEL

**Air Canada**

New mobile travel services cut processing transactions 80 percent



INSURANCE

**American National Insurance**

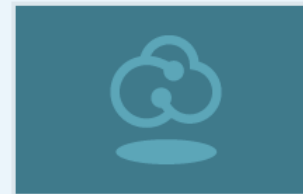
Saving time in the field with rapid,



EDUCATION

**Birmingham Metropolitan College**

Utilizing social learning to boost



TECHNOLOGY

**CenterBeam**

Delivering 98 percent policy compliance across all enterprise devices

2013 IBM Corporation



## Summary – System z meets the Mobile Challenge

- **Mobile First** – Mobile devices enable new business opportunities
  - System z sub-systems as well as system management SW are being prepared for mobile access
    - CICS TS Feature Pack for Mobile Extensions
    - JSON support for CICS TS
    - Rational Developer with Worklight Toolkit
    - Business Process Manager
- Mobile Support Server will become a **business critical** application
  - **System z** RAS (Reliability-Availability-Serviceability) capabilities make business sense
  - z/VM Scalability – management of huge spikes in concurrent mobile access invocations
- **Adapter & Integration story**
- Security will become key challenge
  - Worklight Server on System z Linux runs where the business data & transactions reside
  - Leverage hipersocket, IEDN (Intra Ensemble Data Network) for back-end system communication
  - Crypto card for SSL off-load

60%

of large companies are making their internal line-of-business applications accessible to workers on smart phones and tablets.



There will be more mobile phones than humans by 2015.

**The 2013 Global Technology Outlook**



# Questions?



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## Additional Info

- System z – Meeting the Mobile Challenge: <http://www-01.ibm.com/software/os/systemz/mobility/>
- InfoCenter IBM Worklight: [http://pic.dhe.ibm.com/infocenter/wrklight/v5r0m5/index.jsp?topic=%2Fcom.ibm.help.doc%2Fwl\\_home.html](http://pic.dhe.ibm.com/infocenter/wrklight/v5r0m5/index.jsp?topic=%2Fcom.ibm.help.doc%2Fwl_home.html)
- University of Florida – Helping students with mobile app based on CICS: [http://www-01.ibm.com/software/success/cssdb.nsf/CS/CPAR-8Z8N47?OpenDocument&Site=default&cty=en\\_us&lc&lc](http://www-01.ibm.com/software/success/cssdb.nsf/CS/CPAR-8Z8N47?OpenDocument&Site=default&cty=en_us&lc&lc)

IBM Software > IBM Software for System z >

## Meeting the mobile challenge

**IBM Software for System z delivers the security, systems connectivity, and development capabilities to meet tough enterprise mobile requirements**







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